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October 10, 2018

Coral Gables Fire Department 2815 Salzedo Street Coral Gables, FL 33134

To Whom It May Concern:

This is to inform you that Locution Systems, Inc. of Golden, Colorado, is the sole authorized provider for Locution's dedicated automated voice announcement system in the United States and has not authorized any other parties to provide maintenance and support of our products. Consequently, Locution Systems, Inc. is the sole provider of maintenance and support services for our products.

Sincerely,

Glenn Neal, President Locution Systems, Inc.