Mobile Permit Service April 12, 2016



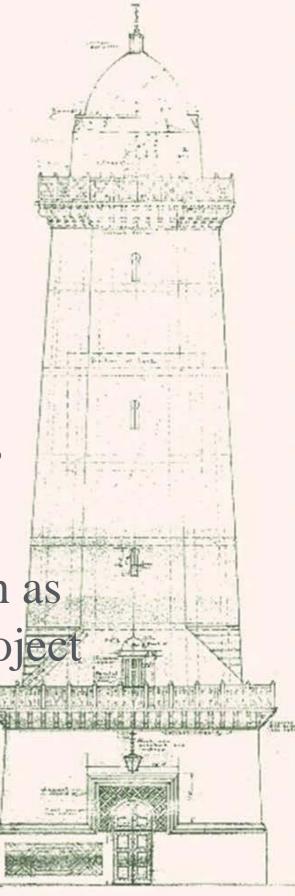


BACKGROUND

- Initiated by Messrs. Jorge Pino and Dayron Garcia
- Support from the City Manager's Office
- To provide remote permit assistance **free of charge** to residents unable to visit City Hall
- Response to Building Permit Focus Group Meetings
- Address a needed service to our special needs customers
- Assisted 35+ customers on a variety of permits

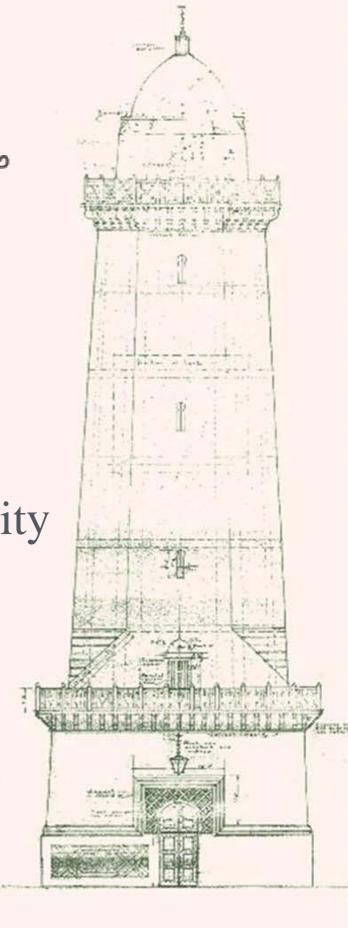
BACKGROUND

- Bring projects up to code requirements
- Remedy various code violations
- Assist in closing out permits
- Improve government outreach to our residents
- Work with Ombudsman Permit Liaison
- Does not replace the permit professionals such as contractor, architect or permit runners on a project



TARGET CUSTOMERS

- Senior residents (65+ years old or older)
- Disabled residents
- Residents with transportation restrictions
- Victim Assistance Program
- Referrals from Mayor, Commissioners or City Manager
- MacFarlane Historic Neighborhood



ELIGIBLE PERMIT TYPES

- Kitchen and bathroom renovations
- Replacement in-kind like windows and doors
- Replacement of interior finishes such as flooring, drywall and ceiling materials
- General maintenance such as power washing, painting and landscaping

COMMUNITY OUTREACH

- Feb. 17, 2016: Code Enforcement Board
- Feb. 25, 2016: MacFarlane Historic Neighborhood
- Feb. 26, 2016: Chamber of Commerce, Realtor Showcase
- March 31, 2016: Business Improvement District,
 Retail Brokers Forum
- April 4, 2016: Senior Advisory Board
- April 6, 2016: Disability Affairs Advisory Board

MOBILE PERMIT VEHICLE

NISSAN LEAF



Mobile Permit Vehicle





Mobile Permit Service

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