

January 30, 2015

Mayor Jim Cason
City of Coral Gables
405 Biltmore Way
Coral Gables, FL 33134

Dear Mr. Cason:

I hope you are doing well. It is with great pleasure and joy that I write this letter, in appreciation to the kindness and generosity shown by four young men that work for the City or are involved with the City of Coral Gables.

Last year in December, I received a call from field supervisor Michael Kattou, he had read an email I wrote to Jorge Pino, regarding a citation my uncle received. Mr. Kattou spoke to his supervisor William Ortiz, who personally also called me and told me that they wanted to help my uncle. They contacted Alberto Diaz, a Gables contractor and resident, and between these four young men, my uncle's home was painted and items in the citation were taken care off.

I have no words to express my gratitude and my uncle's, to William, Michael, Alberto and Jorge. They have gone beyond their responsibilities and duty to help a bed ridden 89 year old. But this is only an outward demonstration in helping a person in need. Most important, is their understanding, empathy, generosity and care for a particular group of people, senior citizens in our community and their need for assistance.

I have always been treated cordially by the City's employees, but this..... I never would have expected it from a public officer. I am at awe and will always be very grateful, and remember these four young men who went out of their way to help a stranger.

Sincerely,



Maria del Carmen Soler Wasserman
1530 Garcia Avenue
Coral Gables, FL 33146

Cc:

Vice Mayor, William A. Kerdyk Jr.
Commissioner Patricia Keon
Commissioner Vince Lago
Commissioner Frank C. Quesada