

## Quintana, Amparo

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**From:** Quintana, Amparo  
**Sent:** Friday, October 28, 2022 8:06 AM  
**To:** P\_Gables Grand Plaza-CD  
**Cc:** Lopez, Manuel; Iglesias, Jose; Loar, Antoine; Sheppard, Terri; Schwartz, Lynn; Delgado, Martha  
**Subject:** New complaint  
**Attachments:** Image.jpeg; Image.jpeg; Image.jpeg; Image.jpeg

Good morning Ms. Diaz,

Our office received a new complaint in regards to the pool still having leaks and being closed. We are aware that the pool repair permit was closed and finalized September of this year by the Engineer, however the pool is still in fact leaking. (See pictures from yesterday taken by the City) A notice of violation was posted just now at 353 Aragon. The letter indicates what next steps should be taken to come into compliance.

Also mentioned in the notice is the railings on the 4th floor, we previously discussed how they had been repaired without a permit, therefore the City was unable to determine they were repaired correctly and safely.

Please let us know if you have any additional questions.

Thank you.

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**From:** P\_Gables Grand Plaza-CD <GablesGrandPlazaCD@HighmarkRes.com>  
**Sent:** Tuesday, August 23, 2022 4:54:30 PM  
**To:** Quintana, Amparo <aquintana@coralgables.com>  
**Subject:** Re: building inspector Manuel Lopez

**CAUTION:** External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Amparo,

Okay, thank you.

Marla Diaz

COMMUNITY DIRECTOR, GABLES GRAND PLAZA  
353 ARAGON AVENUE | CORAL GABLES | FL, 33134

**P:** 305.460.7009

**E:** [GablesGrandPlazaCD@HighmarkRes.com](mailto:GablesGrandPlazaCD@HighmarkRes.com) **W:** [VISIT US ONLINE](#)

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**From:** Quintana, Amparo <aquintana@coralgables.com>  
**Sent:** Thursday, August 18, 2022 2:39 PM  
**To:** P\_Gables Grand Plaza-CD <GablesGrandPlazaCD@HighmarkRes.com>  
**Subject:** RE: building inspector Manuel Lopez

EXTERNAL EMAIL

I will advise Mr. Lopez in case he needs to attend. I will let you know once he replies.

Thank you so much.

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**From:** P\_Gables Grand Plaza-CD <GablesGrandPlazaCD@HighmarkRes.com>  
**Sent:** Thursday, August 18, 2022 12:37 PM  
**To:** Quintana, Amparo <aquintana@coralgables.com>  
**Subject:** RE: building inspector Manuel Lopez

**CAUTION:** External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Amparo,

No worries at all, I know the feeling. Yes, we had the railings fixed.

Respectfully,

MARLA DIAZ

COMMUNITY DIRECTOR, GABLES GRAND PLAZA  
353 ARAGON AVENUE | CORAL GABLES | FL, 33134

P: 305.460.7009

E: [GablesGrandPlazaCD@HighmarkRes.com](mailto:GablesGrandPlazaCD@HighmarkRes.com) W: [VISIT US ONLINE](#)



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**From:** Quintana, Amparo <[aquintana@coralgables.com](mailto:aquintana@coralgables.com)>  
**Sent:** Thursday, August 18, 2022 11:24 AM  
**To:** P\_Gables Grand Plaza-CD <[GablesGrandPlazaCD@HighmarkRes.com](mailto:GablesGrandPlazaCD@HighmarkRes.com)>  
**Subject:** FW: building inspector Manuel Lopez

EXTERNAL EMAIL

Good morning Mrs. Diaz,

My apologies for the late reply.

I am a tad bit behind on follow up's, this one is past due. Did they fix the railings?

Thank you.

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**From:** Quintana, Amparo <[aquintana@coralgables.com](mailto:aquintana@coralgables.com)>  
**Sent:** Thursday, August 18, 2022 7:58 AM  
**To:** Quintana, Amparo <[aquintana@coralgables.com](mailto:aquintana@coralgables.com)>  
**Subject:** Fwd: building inspector Manuel Lopez

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**From:** Quintana, Amparo <[aquintana@coralgables.com](mailto:aquintana@coralgables.com)>  
**Sent:** Wednesday, August 17, 2022 6:00:05 PM  
**To:** Quintana, Amparo <[aquintana@coralgables.com](mailto:aquintana@coralgables.com)>  
**Subject:** Fwd: building inspector Manuel Lopez

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**From:** P\_Gables Grand Plaza-CD <[GablesGrandPlazaCD@HighmarkRes.com](mailto:GablesGrandPlazaCD@HighmarkRes.com)>  
**Sent:** Wednesday, August 17, 2022 5:57:04 PM  
**To:** Quintana, Amparo <[aquintana@coralgables.com](mailto:aquintana@coralgables.com)>  
**Subject:** RE: building inspector Manuel Lopez

**CAUTION:** External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Amparo,

Following up on the pending violation of railing. I know we had a date that you would come back out and check the railing.

Do you know when that will be? Thank you for all your help on this.

Respectfully,

MARLA DIAZ

COMMUNITY DIRECTOR, GABLES GRAND PLAZA  
353 ARAGON AVENUE | CORAL GABLES | FL, 33134

**P:** 305.460.7009

**E:** [GablesGrandPlazaCD@HighmarkRes.com](mailto:GablesGrandPlazaCD@HighmarkRes.com) **W:** [VISIT US ONLINE](#)



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**From:** Quintana, Amparo <[aquintana@coralgables.com](mailto:aquintana@coralgables.com)>  
**Sent:** Thursday, July 21, 2022 3:05 PM  
**To:** P\_Gables Grand Plaza-CD <[GablesGrandPlazaCD@HighmarkRes.com](mailto:GablesGrandPlazaCD@HighmarkRes.com)>  
**Subject:** building inspector Manuel Lopez

EXTERNAL EMAIL

**Email**

[DevelopmentServices@coralgables.com](mailto:DevelopmentServices@coralgables.com)

**Phone Numbers**

[305-460-5245](tel:305-460-5245)

Fax: 305-460-5261

Emergencies: Dial 911

**Location**

405 Biltmore Way  
Coral Gables,

FL

33134



**Amparo Quintana**  
**Code Enforcement**  
Gables Development Services  
405 Biltmore Way Suite M  
Coral Gables, FL 33134  
305.460.5226 • 305.460. 5245 Fax



City Website: [CoralGables.com](http://CoralGables.com)  
Facebook: [Facebook.com/cityofcoralgables](https://Facebook.com/cityofcoralgables)  
Twitter: [@CityCoralGables](https://twitter.com/CityCoralGables)  
YouTube: [YouTube.com/coralgablestv](https://YouTube.com/coralgablestv)  
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