City of Coral Gables City Commission Meeting
Agenda Item J-6
February 27, 2018
City Commission Chambers
405 Biltmore Way, Coral Gables, FL

City Commission
Mayor Raul Valdes-Fauli
Vice Mayor Pat Keon
Commissioner Vince Lago
Commissioner Frank Quesada
Commissioner Michael Mena

City Staff
City Manager, Cathy Swanson-Rivenbark
Assistant City Manager, Peter Iglesias
City Attorney, Miriam Ramos
City Clerk, Walter J. Foeman
Deputy City Clerk, Billy Urquia
Management & Budget Director, Keith Kleiman

Public Speaker(s)

Agenda Item J-6 [2:54:09 p.m.]
    OpenGov Transparency Portal Presentation

Mayor Valdes-Fauli: Okay, next is OpenGov Transparency Portal presentation.

City Manager Swanson-Rivenbark: And Mr. Mayor, we're just going to need a few minutes to set up because we have the screen because I have not yet purchased a large presentation screen here, but it will come in our future, so they're going to present over here. But this is a follow-up,

where you all wanted to make sure that our residents could come and see regular updates on how we're spending taxpayer dollars, what programs have the priority in spending, what's happening with overtime and the -- when we threw that challenge to the Finance Department, and specifically, the Management & Budget Office, they grabbed hold of it. And this is the result of a lot of hard work by staff and also a good, talented company that we teamed with. And so, the Assistant Director for Management & Budget is going to show you this. This -- you all may have remembered you showed up what Doral did, and Doral's a great municipality doing some amazing things, and we're excited about what this result is, too, but it does take a few minutes to set up. If you want, sir, you can take a four-minute break.

Vice Mayor Keon: Okay.

Commissioner Mena: Do you want to take it?

Mayor Valdes-Fauli: If it's four minutes, we'll stay here.

City Manager Swanson-Rivenbark: You don't even have four minutes.

Mayor Valdes-Fauli: What?

City Manager Swanson-Rivenbark: You don't even have four minutes.

Mayor Valdes-Fauli: Okay.

City Manager Swanson-Rivenbark: He's ready.

Mayor Valdes-Fauli: There we go. We'll take a four-minute break now. Go ahead.

Management & Budget Director Kleiman: Good afternoon, Mayor and Commissioners, Vice Mayor. So, this is our second take. If you remember back in July, we showed you the transparency portal at the very early stage and your direction to us was to make it simpler, more user-friendly. And we've gone back to the drawing board, and now we've come up with -- we've looked at other cities with some of their answers to it, and you see here now what our transparency portal will look like. Anybody can go onto the Finance webpage and click on Transparency Portal, and it'll take you right here to this landing page. We wrote a paragraph at the very top, which basically describes what transparency is and the City's commitment to its transparency resolution. So, now what we've done, we've created nine views which take you through small bits of information about the City's revenue and expenditures. And the most important one, as most people have seen, is public safety. So, we're going to click on it, and you're going to click right on the picture or right on the question right below it; how much is spent on public safety. And you see, it's going to open up to a very large, nice, clear pie chart. And now, just so you know, this opened a second window. You can see up on the very top, there are two tabs. The first tab is the landing page. The second tab is this window here, and it's going to show you the budgets for the Police Department, Fire and Parking. In this case, it's Parking Enforcement. And what you have on the very bottom is a slide that can take you through the different fiscal years, as well as actuals versus budgets. So, what you're looking at right now are the budgets for these three departments as they relate to public safety. If you slide it over, you get to actual, where we are right now, what we've spent. But you notice the pie chart changes from a shaded color to solid colors. That shows you it's an actual. So, we can go back. There's the budget. And then you go back to '17, the actual, and '17 budget. And you can keep sliding it back and forth and get any view back to, I think, FY15. And as one new year comes on, an old year will fall off. Now, if you want to see this information in something other than a pie chart -- though this is the clearly easiest to see it -- if you go up -- anyone can do this. It will be available on the website. Let's say you want to see it in a bar chart. Just click there, and you'll see the same information, though it's not as easy to read. Now, if you want to see an entire trend at one point, you can go on the line chart and you can see here.

City Manager Swanson-Rivenbark: Now, obviously, the dip is just an incomplete fiscal year.

Management & Budget Director Kleiman: Right, exactly. I was just about to say that. So, '18 here is not -- so, we've only spent five months, of course, so you can see that very clearly. Okay, so this is one of the views that we're offering. Going back to the landing page, so now we have another one. Where does the City's General Fund revenue come from?

Vice Mayor Keon: That means it's a gift.

Management & Budget Director Kleiman: I'm sorry?

Vice Mayor Keon: If the page is empty, it means it's a gift?

Management & Budget Director Kleiman: No. I don't know why it's so slow. Downstairs, it works very, very quickly. It's on the Wi-Fi right now.

Vice Mayor Keon: I thought maybe it was gifted.

City Manager Swanson-Rivenbark: (INAUDIBLE)

Management & Budget Director Kleiman: Here we go.

City Manager Swanson-Rivenbark: Here you go.

Management & Budget Director Kleiman: There you go.

City Manager Swanson-Rivenbark: (INAUDIBLE)

Management & Budget Director Kleiman: Yeah. It's on the Wi-Fi. Okay, now, it's always -- by default, it always is going to open up to the current fiscal year, which you see on the bottom is FY18 budget. And you see the amounts here, these are all the items in the General Fund that add up to the City's revenue budget. Now, you can click on any one item, and it'll drill down. Like, for instance, this is taxes, at $99 million. If you click on that, now it opens up and you see all the components. Okay, now you can click still further, and if there is any further drilling down, you'll see the detail. If not, you'll see one big pie chart, which tells you that you've reached the end of the line on that. Now, if you go back up here, it says back. It'll take you back, and you can go back again, and then you end here. Now, you can click on another one, charges for services, and it's going to give you the detail and the budget of all those different components. And then, there's this gray area. It says grouped. If you hit over here, show more -- click on more, you'll get more details. Okay, it's quite easy to use. And honestly, it gives anybody who's looking at this a clear view of what -- how the City budgeted its dollars and how it is spending them, and we can look at other views as well.

City Manager Swanson-Rivenbark: Can you go through the unfunded?

Management & Budget Director Kleiman: Yes. Now, in…

City Manager Swanson-Rivenbark: I'm sorry Commissioner Lago isn't here. But I think when you scroll down to earlier years, you see -- not only in the unfunded, but also in terms of percent of income, clearly, the highest amount of revenue is taxes, but you'll see that in earlier years, we had a higher dependency on taxes, and that there's user fees, there's parking fees. There are other fees that are providing revenue to the City. And so, when you see the unfunded and you travel through earlier years, you'll see the differences that you've made in the unfunded.

Management & Budget Director Kleiman: Right. Now, here, the annual pension contributions, the funding ratio -- this is just supplemental information. The above nine pictures are all part of one report. It's all revenues and expenditures. We've given it also additional information. And

here -- you can see it down here. It says funding ratio of pension plan. Click on that. It's going to take you to a similar pie chart.

City Manager Swanson-Rivenbark: Here it comes.

Management & Budget Director Kleiman: Here we go. So, now, you can see the lighter blue is funded -- and this is the last time we got a snapshot of the pension -- and the darker blue is the unfunded. And what the City Manager was referring to now -- if you take the slide on the bottom and go back, you're going to start seeing that the funded, going back in time, is less and less. It's quite dramatic.

Vice Mayor Keon: Wow.

City Manager Swanson-Rivenbark: So, that shows the physical changes that you all…

Vice Mayor Keon: We've made a difference.

Commissioner Mena: If you go to the pie…

City Manager Swanson-Rivenbark: Have…

Commissioner Mena: If you go to the bar graph, you could probably -- you could see all the years, right?

Management & Budget Director Kleiman: Yeah. Then you can -- exactly. Then we can go to the line chart, and now you can see this, okay, and let's see -- you can also see it by the bar graph.

Commissioner Mena: Right.

Management & Budget Director Kleiman: And you can see it here, too.

City Manager Swanson-Rivenbark: Now, remember, you've also had to approve mortality tables that were expensive because people are living longer and you have made the commitment to pay more than what is owed. That, combined with good financial management at the Pension Board -- Dr. Gomez and his team are doing and excellent job -- as well as the change in offering a 401 option. It's an employee election, rather than pension for new employees. You're seeing that the business model is changing and the unfunded is reducing, but it's a long process. We told you that this was not an overnight fix. It's steady, deliberate changes that are coming to play.

Management & Budget Director Kleiman: And what we've also made available -- if you go to one of the other pictures -- what additional funding has been added to the Capital Improvement Plan for FY18. If you remember correctly, back when we presented the budget, there was an additional 23 to $24 million with the capital that we added on to the already over $200 million plan. So, now you can see each of the categories, and this all adds up to the total additions that were added for FY18. Now, some of the functionality that we're attempting at this point and we, hopefully, will have this final product ready to be -- go on the City's website in about two weeks. Right now, if you click on any one of these categories, you're going to see just a solid pie. What we want to happen is we want the projects in that category to show up on here. But there is another way around it right now. There is functionality. It's just not quite as easy to find. If we go into -- where is it? -- under projects here. You can click this down and show projects. And now, these are the actual projects that made up -- make up that category. So, it is -- the functionality is available right now. We want to simplify it and make it much easier for the user, so when they just click on the pie piece, it'll actually come. If there are any questions or if you'd like to see more of this -- is this satisfactory to what you expected?

Commissioner Mena: On capital projects, you know, I remember last time we had a discussion on this and we had looked at, for example, what Doral was doing, I thought they had a good

feature on there -- if I recall correctly -- that had like a procession -- percentage complete, like of a given project, so you could kind of follow the project over its life cycle and see what status -- if, you know, you're 50 percent of the way through…

City Manager Swanson-Rivenbark: Of the physical construction statuses?

Commissioner Mena: Yeah.

City Manager Swanson-Rivenbark: This is the budget focus, but we can certainly look into how do we show the list -- it's really almost -- I don't know if it can be done under OpenGov or if there's another process for it, but it's so that residents can click in and see what projects -- what's the status of each capital project.

Management & Budget Director Kleiman: Right. And we can do that and it's not -- it won't be that difficult. We can -- we're looking to update this every quarter, so we can actually do a manual upload of information to OpenGov with that status, and they can show it so we can see it on there.

Commissioner Mena: Alright.

Management & Budget Director Kleiman: So, it is doable. If that's what you'd like, we'll make sure we'll have it.

Commissioner Mena: Yeah. Well, I just thought, when I saw it on theirs…

Management & Budget Director Kleiman: Yeah.

Commissioner Mena: I thought it was a…

Management & Budget Director Kleiman: We can do it.

Commissioner Mena: A helpful feature. The other thing -- and I don't know how doable this is, but watching you sort of walk us through this, I don't know about you, like when I get my new phone, I always go and watch the Apple video, the new features or whatever. If we could do some sort of like tutorial…

Management & Budget Director Kleiman: Oh, it's on here.

Commissioner Mena: Okay, good.

Management & Budget Director Kleiman: It's right here, frequently asked questions.

Commissioner Mena: So that people understand…

Management & Budget Director Kleiman: Yeah.

Commissioner Mena: How to navigate the pages and…

Management & Budget Director Kleiman: Yes.

Commissioner Mena: Okay.

Management & Budget Director Kleiman: Right. So, if you take a look at the landing page right here, you're going to see all of these questions. And it says, how do I navigate the site.

Commissioner Mena: Okay.

Management & Budget Director Kleiman: And you click on that -- and it's a little slow, but it's coming there. Okay, it does work. I promise you, it does work. I have done this all morning and it does work.

City Manager Swanson-Rivenbark: That's okay.

Management & Budget Director Kleiman: I have no idea why it's not taking you there…

Mayor Valdes-Fauli: Very good. Very, very good.

Management & Budget Director Kleiman: But it does take you there.

City Manager Swanson-Rivenbark: They've worked really hard on…

Commissioner Mena: No, no, no.

City Manager Swanson-Rivenbark: You just knew…

Mayor Valdes-Fauli: Very good.

City Manager Swanson-Rivenbark: Which one wasn't going to work, but it will work before we go live in two weeks.

Management & Budget Director Kleiman: Okay. Honestly, it worked this morning. I have no idea why.

Vice Mayor Keon: Do you have the ability to differentiate between residential and commercial property taxes?

Management & Budget Director Kleiman: Well, again, we have the information and we can put the information on here. Like one thing we do have -- and we can show you now -- one of the additional pieces of information is the breakdown between property distribution -- let's see where is it.

Commissioner Mena: It's number 7.

Management & Budget Director Kleiman: Properties by type, number three. Okay, so you have non-homesteaded, all others, commercial and homesteaded residential.

Vice Mayor Keon: Okay.

Management & Budget Director Kleiman: Okay, and now you can see…

Vice Mayor Keon: So, actually, homesteaded residential is the smaller of the combined -- if you combine all the others…

Management & Budget Director Kleiman: If you combine all the others, homesteaded is less.

Vice Mayor Keon: Yeah.

Management & Budget Director Kleiman: But again, it's pretty much -- it's a little less than half, so it's not…

Vice Mayor Keon: Yeah.

Management & Budget Director Kleiman: Too bad, 43 percent.

Vice Mayor Keon: No. It's just that, you know, when we talk about -- as some of it as we develop, some of it is as we grow, the ability to pay for services within the City is well -- there's a hefty contribution from commercial and non-homesteaded properties that really assist us in providing revenue for services within the City.

Management & Budget Director Kleiman: Right.

City Manager Swanson-Rivenbark: And I think what this also shows is the diversity.

Vice Mayor Keon: Yes.

City Manager Swanson-Rivenbark: And so, when the bond rating agencies were looking at us…

Vice Mayor Keon: Yes.

City Manager Swanson-Rivenbark: The fact that it wasn't just our -- we weren't dependent on any one particular sector, there were multiple sectors contributing to the tax base.

Management & Budget Director Kleiman: Now, if you want to see the trend on this, we can do -- go to the line chart.

City Manager Swanson-Rivenbark: It's a pretty stable trend.

Vice Mayor Keon: Yeah, it's pretty…

Management & Budget Director Kleiman: Exactly. So, I mean, most -- looking at the pie chart is always the easiest. But if you ever want to see a trend, you just click on the other format…

Vice Mayor Keon: Right.

Management & Budget Director Kleiman: And you can get that.

Mayor Valdes-Fauli: Very good.

City Manager Swanson-Rivenbark: But they have -- the whole staff has worked so hard.

Management & Budget Director Kleiman: Yes, we have.

City Manager Swanson-Rivenbark: We really appreciate all of them.

Management & Budget Director Kleiman: This is IT and my staff (INAUDIBLE). And we have Eric here from the company itself, in case there's other questions. It's been teamwork here and absolutely…

City Manager Swanson-Rivenbark: Absolutely.

Management & Budget Director Kleiman: It's been great. And actually, IT staff besides just these two gentlemen, Raisa (phonetic) and Adriana. There's been a lot of people working on this.

City Manager Swanson-Rivenbark: We appreciate it.

Mayor Valdes-Fauli: Very good.

Management & Budget Director Kleiman: Okay.

Mayor Valdes-Fauli: Very informative.

Management & Budget Director Kleiman: Alright, thank you.

Mayor Valdes-Fauli: Congratulations.

Management & Budget Director Kleiman: Thank you very much. If you have any suggestions, please -- and we actually are asking for feedback. The paragraph on the landing page tells people -- it gives our email addresses. And if anyone out in the public wants to reach out to us, they can.

Mayor Valdes-Fauli: Thank you. Very informative.

Management & Budget Director Kleiman: Thank you.

[End: 3:10:00 p.m.]