

CITY OF CORAL GABLES, FLORIDA

RESOLUTION NO. 2022-164

A RESOLUTION OF THE CITY COMMISSION AMENDING THE FISCAL YEAR 2021-2022 AMENDED ANNUAL BUDGET TO RECOGNIZE AS REVENUE A TRANSFER OF \$150,000.00 FROM THE CITY CLERK REVENUE FUND, AND TO APPROPRIATE SUCH FUNDS FOR THE REPLACEMENT OF THE CITY'S CURRENT MOBILE APP WITH A STATE-OF-THE-ART DIGITAL EXPERIENCE 311 CITIZEN APP; AND PROVIDING AN EFFECTIVE DATE.

WHEREAS, the City's current City Mobile App has functionality gaps as identified by the City's Information Technology team, Citizen Advisory Boards, and City residents; and

WHEREAS, the new app will address the functional gaps and will improve mobile communications with residents and visitors, enhance customer relationship management functionalities such as citizen requests, and will better integrate with other City apps (e-Gov digital municipal services, meetings and agendas, transportation and mobility, smart parking, public safety, community recreation, and smart city platforms); and

WHEREAS, the new app will also leverage innovation in the industry with advanced technologies such as artificial intelligence (e.g.: chatbots) and augmented reality (AR) among others; and

WHEREAS, an amendment to the Fiscal Year 2021-2022 Amended Annual Budget is required to recognize as revenue the transfer of \$150,000 from the City Clerk Revenue Fund, and to appropriate such funds for the purchase of a state-of-the-art digital experience 311 citizen app;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COMMISSION OF THE CITY OF CORAL GABLES:

SECTION 1. That the foregoing "**WHEREAS**" clauses are hereby ratified and confirmed as being true and correct and are hereby made a specific part of this Resolution upon adoption hereof.


SECTION 2. The City Commission authorizes an amendment to the Fiscal Year 2021-2022 Amended Annual Budget to recognize as revenue a transfer of \$150,000 from the City Clerk Revenue Fund, and to appropriate such funds for the purchase of a state-of-the-art digital experience 311 citizen app.

SECTION 3. All Resolutions or parts of Resolutions, insofar as they are inconsistent or in conflict with the provisions of this Resolution, are hereby repealed.


SECTION 4. That this Resolution shall become effective upon the date of its passage and adoption herein

PASSED AND ADOPTED THIS TWENTY-EIGHTH DAY OF JUNE, A.D., 2022.
(Moved: Mena / Anderson)
(Unanimous Voice Vote)
(Agenda Item E-6)


APPROVED:

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VINCE LAGO
MAYOR

ATTEST:

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BILLY Y. URQUIA
CITY CLERK

APPROVED AS TO FORM AND
LEGAL SUFFICIENCY:

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MIRIAM SOLER RAMOS
CITY ATTORNEY