



City of Coral Gables  
CITY COMMISSION MEETING  
December 13, 2022

**ITEM TITLE:**

**Resolution.** A Resolution accepting the recommendation of the Innovation and Technology Department and the Police Department to waive the competitive process of the Procurement Code and engage the services of Insight Public Sector to implement an upgraded CAD system as a “Special Procurement/Bid Waiver”, pursuant to Section 2-691 of the City’s Procurement Code.

**DEPARTMENT HEAD RECOMMENDATION:**

Approval.

**BRIEF HISTORY:**

Currently, the City is utilizing a CAD (Computer Aided Design) / Record Management (RMS) system with Central Square OSSI that is over 18 years old which lacks modern data reporting, systems integration and interoperability, robust resilient platform and advanced electronic capabilities and functionalities for public safety.

A selection process was conducted to find the best solution to suit the needs of the city included conducting a thorough analysis and evaluation of the leading CAD/RMS solutions in the industry and narrowed it down to the top three solutions. Product demonstrations, evaluations, and site visits with some of the large/smart cities and agencies took place to see the system in a live environment and the receive real time feedback on the pros and cons of the system. Through a highly detailed and laborious vetting process, it was determined that the Mark 43 solution is the best suited to serve the needs of the city.

The Mark 43 solution was selected because it rated higher overall and across the board with the working group members with regard to: GUI, Case Management, Maps, Report creation, access to data and key infrastructure (SAAS, Migration & Integration) functionality of the system. The implementation process is expected to take place within a 2-year window with the expectation to have the system live and in place by 2024. The system package selected will be for a ten (10) year period with the cost being capitalized over that period of time to make the purchase more cost effective. Additionally, the fee structure for the purchase is being leverage by receiving nationwide contract pricing through the Omnia Partners contract that is only available to partner government agencies.

This item authorizes the City Manager to engage Insight Public Sector for the purchase of a new CAD System in the amount of \$1,500,000 to be budgeted and paid in three annual \$500,000 installments over the three-year period from Fiscal Years 2023, 2024 and 2025, along with future annual support costs, not to exceed the available budget.

Under Section 2-691 of the Procurement Code, entitled “Special Procurement/Bid Waiver,” a special procurement may be initiated when an unusual or unique situation exists that makes the application of all requirements of competitive sealed bidding or competitive sealed proposal contrary to the public interest.

**FINANCIAL INFORMATION:**

<b>No.</b>	<b>Amount</b>	<b>Account No.</b>	<b>Source of Funds</b>
<b>1.</b>	<b>\$ 1,500,000</b>	<b>310-3200-519-64-31</b>	<b>General Fund – IT, Police</b>

**ATTACHMENT (S): 1. Draft Resolution**