



City of Coral Gables  
CITY COMMISSION MEETING  
COMMISSION MEETING December 12,2023

**ITEM TITLE:**

**Resolution.** A Resolution accepting the recommendation of the Innovations & Technology Department to waive the competitive process to purchase Tyler Technologies Maintenance service as a “Special Procurement/Bid Waiver,” pursuant to Section 2-691 of the procurement code.

**BRIEF HISTORY:**

The Innovation & Technology (IT) Department purchased EDEN from Tyler Technologies in 2003 and EnerGov in 2019 to provide the hosting, technical support, customer service and maintenance for the software applications that support the historical data financial system (EDEN) and the current application for Deployment Services Permitting system (EnerGov).

In order to ensure full functionality of the system, a renewal of the annual maintenance is required. Tyler Technologies is the sole provider of the maintenance and support for their products (EnerGov and EDEN). It is recommended that the City renew the maintenance agreement for the system for a period of five (5) years (to cover September 2023 – September 2028) at \$375,000 each year. Energov is the current Development Service Dept software and it is not scheduled to be replaced in the next five years. The services will include coverage for the domain subscription, cloud services, hosting fees, customer support and user tools and authorization is being requested to cover back-dated services as well as those moving forward.

Under Section 2-691 of the Procurement Code, entitled “Special Procurement/Bid Waiver,” a special procurement may be initiated when an unusual or unique situation exists that makes the application of all requirements of competitive sealed bidding or competitive sealed proposal contrary to the public interest.

**ATTACHMENT(S):**

**FINANCIAL INFORMATION:**

No.	Amount	Account No.	Source of Funds
1.1	\$375,000	001-3200-519-54-01	OPX General Fund
Total:	\$375,000		

**Fiscal Impact:**

There is not a Fiscal impact because is a recurrent annual renewal.

**BUSINESS IMPACT:**

This contract is to maintain the current maintenance and support services with Tyler Technology for the city's historical financial and permitting system (EDEN) and the current land management system EnerGov.