



**City of Coral Gables
CITY COMMISSION MEETING
April 10, 2018**

ITEM TITLE:

Congratulations to Communications Operator Sureya Serret, recipient of the City of Coral Gables "Communications Operator of the Year Award for 2017."

BRIEF HISTORY:

Introduced to Congress by the Association of Public Safety Communications Officials (APCO) International in 1991, National Public Safety Telecommunications Week is the second full week of April each year. Every year at this time the Coral Gables Police Department recognizes the person selected as the Communications Operator of the Year. This is the highest honor bestowed upon a Communications Operator or Supervisor responsible for answering emergency calls, dispatching emergency professionals and equipment, and rendering life-saving assistance to the citizens of Coral Gables.

ATTACHMENT(S):

- 1. Nomination memo**