

**City of Coral Gables City Commission Meeting  
Agenda Item D-1  
November 18, 2014  
City Commission Chambers  
405 Biltmore Way, Coral Gables, FL**

**City Commission**

**Mayor Jim Cason**

**Vice Mayor William H. Kerdyk, Jr.**

**Commissioner Pat Keon**

**Commissioner Vince Lago**

**Commissioner Frank Quesada**

**City Staff**

**Interim City Manager, Carmen Olazabal**

**City Attorney, Craig E. Leen**

**City Clerk, Walter J. Foeman**

**Deputy City Clerk, Billy Urquia**

**Public Speaker(s)**

**Dr. Penny Shaffer, Market President, Florida Blue**

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Agenda Item D-1 [Start: 9:58:40 a.m.]

Appearance by Dr. Penny Shaffer, Market President, Florida Blue

Mayor Cason: We'll move on to Personal Appearances. We have Dr. Penny Shaffer, Market President, Florida Blue.

Dr. Shaffer: Good morning.

Mayor Cason: Good morning.

Dr. Shaffer: Very happy to be here with you and thank you very much on behalf of Florida Blue for the confidence that you have shown in awarding us the contract for the health benefits for the employees. I would like to reiterate that it was a rigorous process and despite the fact that your consultant's last name is Schaffer there was no conflict of interest. We don't even spell it the same way. Commendation to the staff, particularly the folks under direction of Elsa Jaramillo-

Velez, because they have done an incredible job at implementing the new process. Just want to make sure that you understand we have a commitment to the employees as well as the residents of the community to try to find ways to make health care more affordable. It is a matter of making sure that we spend well, chose well, and live well, and we are looking at things of all of those aspects. Not every member accesses the system in the same way, some prefer high tech, some prefer high touch, we've provided both in the community, both through the App that's available on the phone to help people know before they go spend their health dollars wisely and your community dollars wisely, but also in a face-to-face manner through our retail centers located in the Falls, Hialeah, and North Miami Beach, a place where people can go and get their questions answered about their benefits, about access to care, navigation to facilities, based on their benefits and we hope they take full advantage of all of the tools that are available to them through your decision. Thank you very much.

Commissioner Quesada: Thank you so much and I've got say, I've actually had to use it already, the health insurance, its been a pleasure to the Florida Blue and you guys do a great job, so thank you so much.

Dr. Shaffer: Appreciate it. Thank you.

Commissioner Lago: Thank you so much.

Mayor Cason: Thanks for coming.

Commissioner Quesada: Oh, I've also got to say thank you for always participating to Florida Blue at the Venetian Pool event that we have every year. People don't realize that they join with the Miami Heat and they actually do a learn to swim program at the beginning of every summer, so thank you so much out there. We always try to get Jason Jackson in a bikini, it never works out.

[Laughter]

Commissioner Quesada: But thank you so much for being such a great part of the community and proving such a great service to our City. Thank you.

Dr. Shaffer: Thank you.

Commissioner Lago: Thank you.

[End: 10:01:15 a.m.]

