



City of Coral Gables
CITY COMMISSION MEETING
May 24, 2016

ITEM TITLE:

Presentation/Proclamation. Congratulations to Assistant City Manager/Director of Public Safety Frank Fernandez, Finance Director Diana Gomez, Deputy Fire Rescue Chief Marcos de la Rosa, and Facilities Maintenance Division Director Ralph Rodriguez for each recently earning their Lean Six Sigma Green Belt Certification.

DEPARTMENT HEAD RECOMMENDATION:

Approval.

BRIEF HISTORY:

The City is embarking on a three-year strategic management initiative to ensure the highest level of service, responsiveness and efficiencies for our residents. We will unveil the multi-pronged 2017-2019 plan in the City Commission's 2017 budget workshop. One of the key ingredients of the plan is Process Excellence to ensure work is performed in a timely and efficient manner, resources are fully maximized, and the results are the quality desirous of the City Beautiful brand. Four City leaders enrolled in FIU's Lean Six Sigma Green Belt Certification Program, a 12-week evening program to give them the tools to analyze and solve quality problems, not only in their areas of responsibility, but as a city-wide improvement team. We are pleased that each of the participants – Assistant City Manager/Director of Public Safety Frank Fernandez, Finance Director Diana Gomez, Deputy Fire Rescue Chief Marcos de la Rosa, and Facilities Maintenance Division Director Ralph Rodriguez – passed their final examinations and received their Green Belt certifications. We thank each of them for spending evening time away from their families in pursuit of their certifications. We look forward to their assistance city-wide as we move forward as an organization dedicated to enhance and improve our work processes in service to the City Commission and the community.