



**City of Coral Gables**  
**CITY COMMISSION MEETING**  
**April 13, 2010**

**ITEM TITLE:**

Presentation of the 2009 Communications Operator of the Year Award to Lisa Plasencia.

**BRIEF HISTORY:**

Introduced to Congress by the Association of Public Safety Communications Officials (APCO) International in 1991, National Public Safety Telecommunications Week is the second full week of April each year. Every year at this time the Coral Gables Police Department recognizes the person selected as the Communications Operator of the Year. This is the highest honor bestowed upon a Communications Operator or Supervisor responsible for answering emergency calls, dispatching emergency professionals and equipment, and rendering life-saving assistance to the citizens of Coral Gables.

**APPROVED BY:**

Department Director	City Attorney (If Applicable)	City Manager

**ATTACHMENT(S):**

**1. Nominations**