

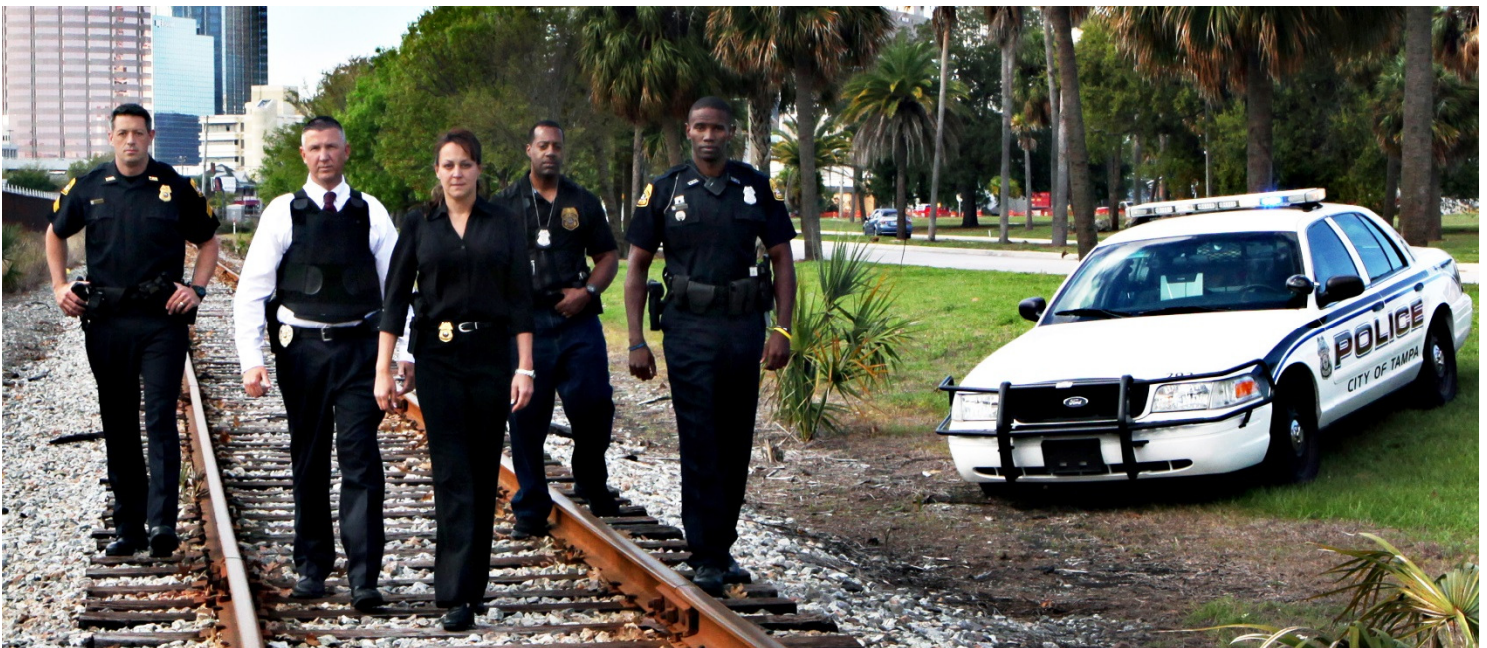


# NC4 Street Smart

## Specifications and Pricing Options

### NC4 Proposal to Coral Gables Police Department

May 11,, 2017



Proposal Valid for 90 Days

NC4  
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May 11, 2017

Chief Ed Hudak  
Coral Gables Police Department  
2801 Salzedo Street  
Coral Gables FL 33134

Dear Chief Hudak:

NC4 Public Sector LLC (“NC4”) is pleased to present this Proposal for our NC4 Street Smart® solution to the Coral Gables Police Department. As discussed last week, I have included the pricing for both an Agency License and a SaaS. I also added a year-to-year pricing comparison for your convenience. Assuming your grant will not be funded in the relative short term, we are prepared to license the Department as a SaaS solution for year one and converting to an Agency License once the grant is funded.

NC4 brings a world-class approach to situational awareness, crime-fighting, risk management and emergency management. Our demonstrated expertise and experience is unmatched in providing solutions to enhance information sharing, resource tracking, improved communication and collaboration, as well as situational analysis for critical decision making.

NC4 is proposing our NC4 Street Smart solution, which gives police departments an information-based resource for apprehending suspects, quickly responding to emergencies, strategically placing field personnel, and executing programs to deter crime. The Coral Gables Police Department will have a completely flexible and easy-to-use platform that will allow the Agency the ability to access real-time data to pinpoint crimes, patterns and incidents and to provide situational awareness of officers in the field.

NC4 has received universal praise from customers for the ease-of-use and wide array of functionality provided by the NC4 Street Smart solution. It is now available across all platforms, from mobile phones to an 84” Surface Hub.

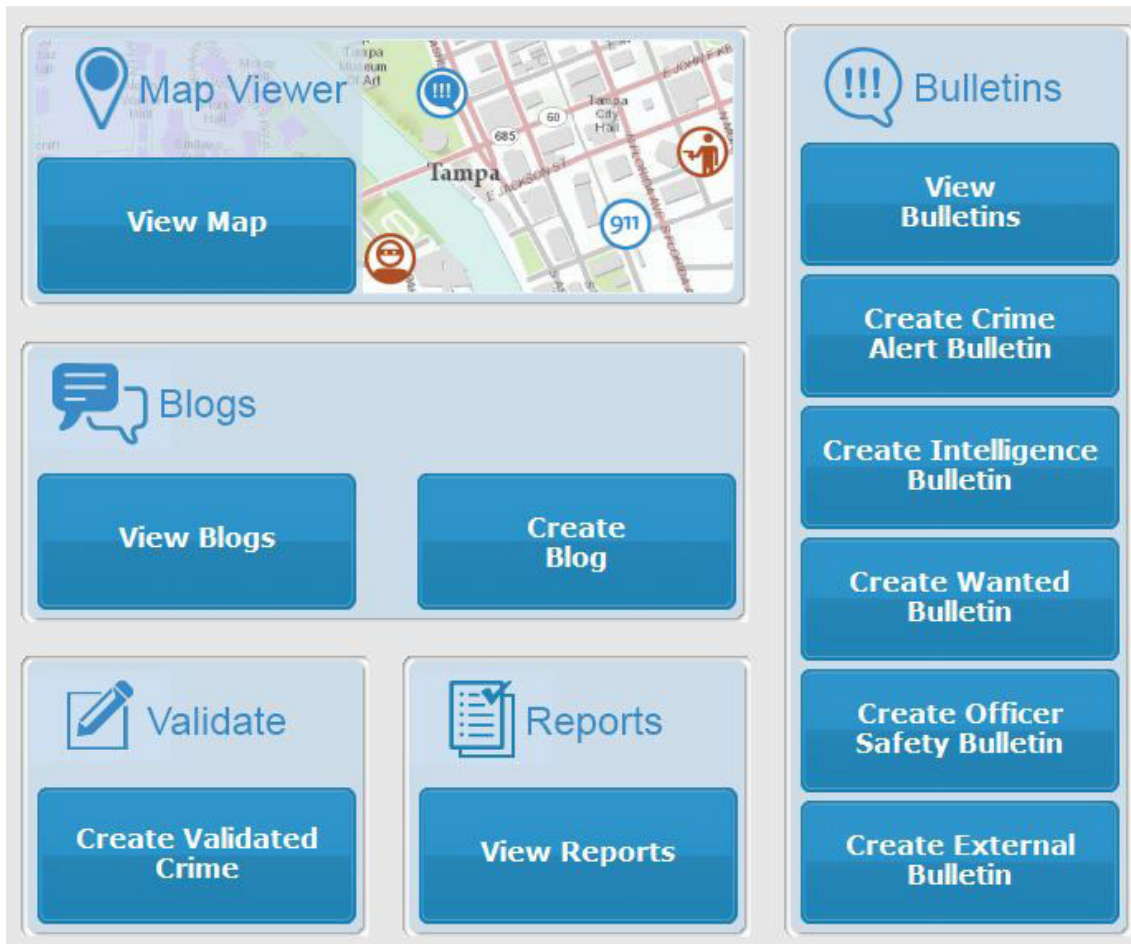
We are confident that the unique operational capabilities of NC4 Street Smart, along with our supporting staff of experts and real-world experience, will ensure the success of the Police Department project. We look forward to working with Coral Gables PD in implementing a world-class, integrated, crime-fighting solution.

Sincerely,

Lonny Bedard  
Regional Director  
NC4 Public Sector, LLC

## A New Solution. A Better Solution.

Equip your officers with the sophisticated technology and critical resources they need to fight crime with the NC4 Street Smart™ solution. This state-of-the-art tool provides real-time data to keep your force up-to-speed, informed and most importantly, protected as they patrol your streets. Officer-driven to provide essential facts about incidents and crime patterns in your area, NC4 Street Smart goes above and beyond standard CAD and RMS search by supplying up-to-the-minute data feeds, maps, blogs, bulletins and case management tools. Arm your districts with the collaborative and informative NC4 Street Smart solution that helps them protect their precincts and each other.



View of the home page of the NC4 Street Smart solution



## A Solution that Works as Fast as You Do

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The NC4 Street Smart solution has proven it can make a difference in fighting crime as it happens, instead of days or weeks after an incident. Officers no longer need to rely on a roll call board, information on notepads, meeting takeaways, etc. Crime data can be in one common operating picture that is updated around the clock. Having information readily available helps solve crimes more quickly, which will also help reduce criminal activity and reduce the number of victims. The NC4 Street Smart solution is proven to reduce crimes.

*“There is not an opportunity to increase the agency by 100 officers or 200 officers, so we had to look toward technology to change our ability to police our county better.”*

**Colonel Elmer M. Setting,  
Chief of Police  
New Castle County Police Department**

*“Creating situational awareness is one of the most important benefits of the new system and software. The software is a huge benefit to our Officers in the field by not only increasing their awareness, but also helping them to connect the dots faster. Criminals won’t have anywhere to hide in Bloomington.”*

**Chief Mike Diekhoff  
Bloomington Police Department**

*“I can talk about the reduction in crime, but the really important number is the reduction in victims and repeat victims—the individuals that we have been able to save from becoming a victim of crime. That’s really where the success is.”*

**Chief Jane Castor  
Tampa Police Department**

### BENEFITS SPOTLIGHT

NC4 Street Smart is the new standard in crime-fighting. It provides commanders and field personnel with critical, real-time data to pinpoint crimes, patterns and incidents. NC4 Street Smart aids law enforcement organizations by:

- Combining historical crime data and real-time, field intelligence in an easy-to-use and highly-efficient mobile interface
- Providing real-time information to officers in the field
- Centralizing all your crime data into a single database
- Informing officers with better data to reduce crime and take criminals off the street
- Reducing unnecessary forms and paperwork
- Providing better situational awareness to increase the safety and effectiveness of your officers on patrol

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***Help your officers solve crimes faster with the easy-to-use tools of NC4 Street Smart***

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NC4 Street Smart™ is a revolutionary crime-fighting solution that improves the way officers communicate. It equips them with blogging capabilities and police feeds that display a graphical, real-time representation of crime and put additional drill-down details at their fingertips. NC4 Street Smart provides a common operating picture of structured vs. unstructured data that lets officers solve crimes faster. The NC4 Street Smart solution includes the following features and functions:

## CRIME-FIGHTING BLOG

Give your officers real-time feedback about an incident as it's unfolding with the Crime-Fighting Blog. This fresh approach allows users to start a new blog topic or contribute to an existing topic with additional information. The Crime-Fighting Blog provides the backbone for teamwork and problem solving by bringing information to an officer's attention immediately, instead of days or weeks later. The blogs are also fully searchable, to make finding similar incidents or attributes incredibly simple.

## BULLETIN MANAGEMENT

Bulletins keep track of offenders and give your officers critical information so they can take action. Bulletin Management puts real-time information in one, easy-to-browse location. So when a suspect escapes or a situation arises that could put your patrol officers in danger, they know immediately. Bulletins are organized by data type so your team can immediately find the specifics of a case.

The screenshot displays the NC4 Street Smart Bulletin Management System interface. At the top, there is a navigation bar with the NC4 logo and several utility buttons: 'Map Viewer', 'Blogs', 'Bulletins', 'Create New', and 'Admin/Lists'. A search bar is also present on the right side of the navigation bar. Below the navigation bar, there are several tabs for different bulletin categories: 'All Bulletins', 'Crime Alerts', 'Intelligence', 'Officer Safety', 'Wanted', 'My Bulletins', and 'Other Agencies'. The main content area is divided into four panels, each displaying a table of bulletins. The 'Crime Alerts' panel shows five bulletins, the 'Intelligence' panel shows five bulletins, the 'Officer Safety' panel shows four bulletins, and the 'Wanted' panel shows four bulletins. Each table has columns for 'Bulletin No', 'Offense', and 'District'. There are also 'Add' buttons for each category.

Crime Alerts		
Bulletin No	Offense	District
110416-1318	VEH THEFT	County Wide
110416-1317	Burg/VT/Fraud - attempt to ID	
110116-1315	Fraud-Marsh North	
102816-1305	ATL Rick Comerford	
102616-1303	Attempt to ID Burglary	City Wide

Intelligence		
Bulletin No	Offense	District
102816-1306	Intimidation	County Wide
102416-1292	ATTEMPT TO ID THEFT SUSPECT	City Wide
102216-1281	Attempt to ID	
101016-1251	Theft of Cell Phone	
101916-1278	Attempt to ID / Extra Patrol	

Officer Safety		
Bulletin No	Offense	District
110616-1320	sig 34/possession 10-32	
101416-1258	Suspicious Vehicle Following Officer Home	County Wide
092116-1189	Stolen Gun	
083116-1121	Threat to Officer's Family	

Wanted		
Bulletin No	Offense	District
110516-1319	Andy Anderson WOW PROBATION VIOLATION	City Wide
102716-1304	John Johnson WOW- Intimidation & Harassment	City Wide
102616-1301	Robbie Smith-Wanted for Forgery/Theft	
102616-1300	Mia Johnson WOW x 3	

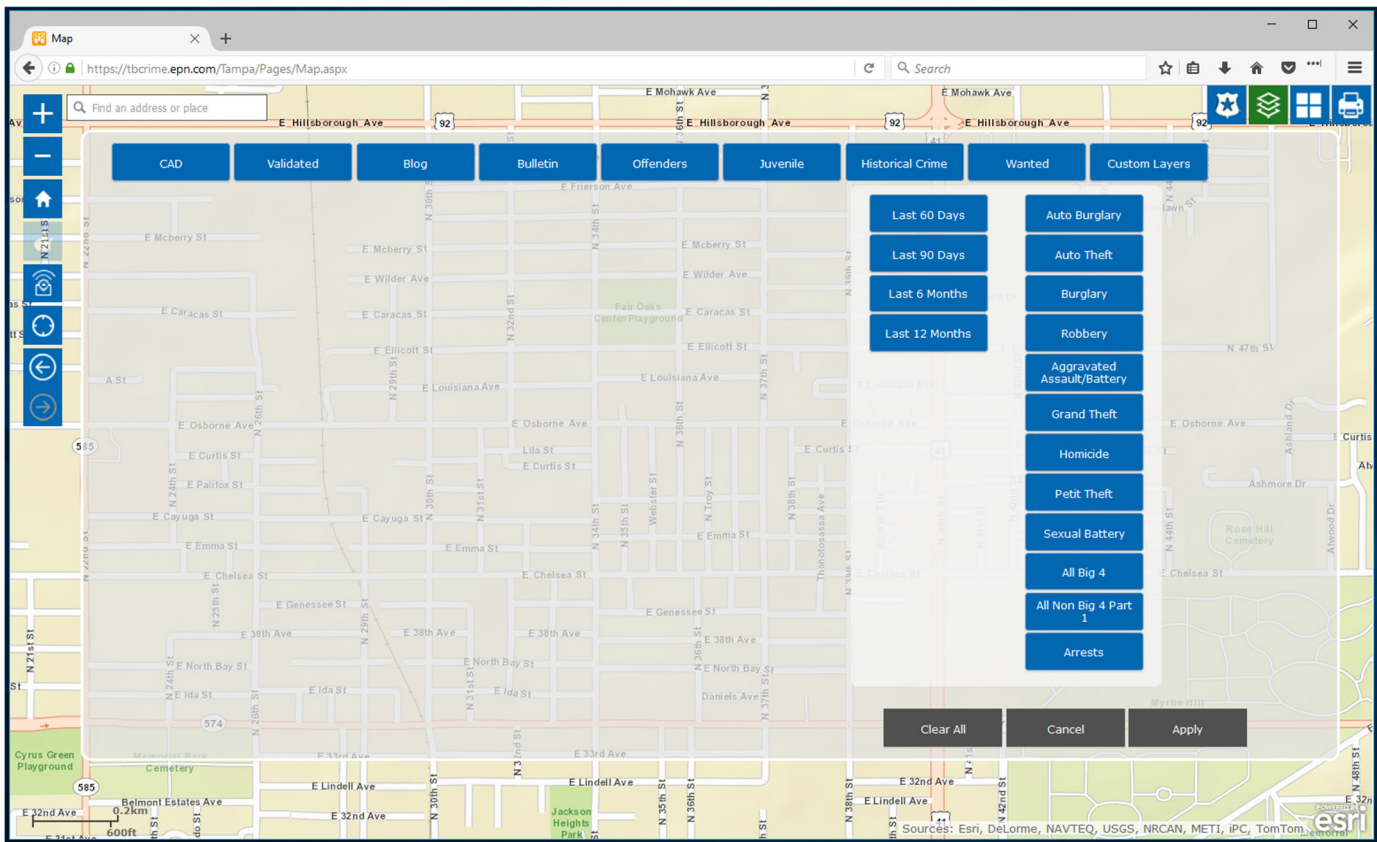
**NC4 Street Smart gives your officers critical data in an easy-to-use Bulletin Management System**

This feature allows users to create, edit and view relevant bulletins such as:

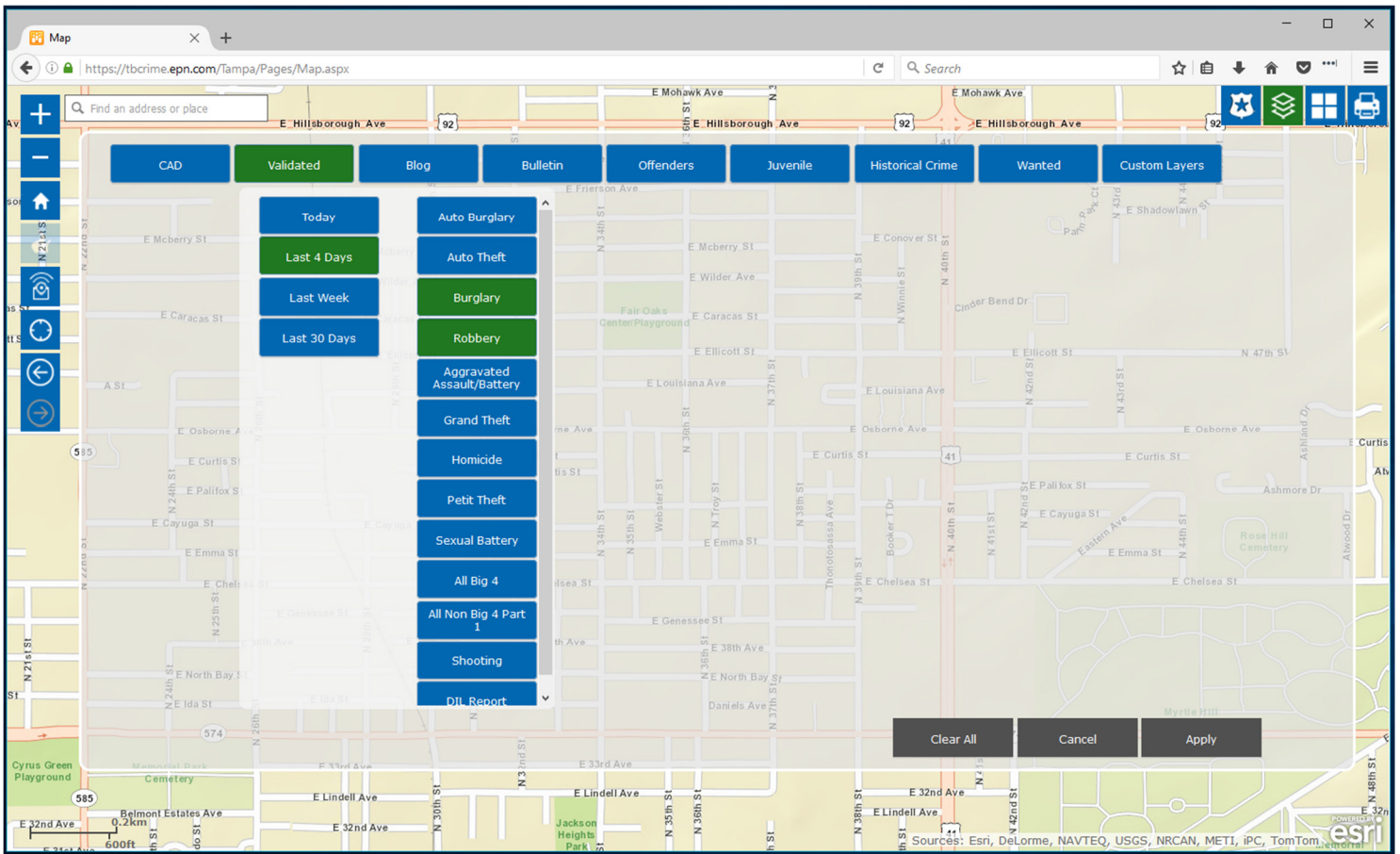
- Crime Alert Bulletins
- Intelligence Bulletins
- Wanted Bulletins
- Officer Safety Bulletins
- External Bulletins from other agencies

## MAP VIEWER

Arm your patrol officers with real-time maps in their cruiser that show crime trends in their area. Tired of waiting days or weeks to piece together incidents and identify patterns? Our innovative Map Viewer provides instant visualization of what crime patterns exist and where they are located. Pinpoint where habitual criminals live and create quick contextual summaries for your users. NC4 Street Smart uses straightforward city maps and color-coded dots to show reported crimes and where they were committed. Officers select a view and a default map that shows their patrol area, supervisory scope or any geographic area of interest. They can then use the time slice feature or multiple other viewing options to gain maximum situational awareness.



Map Viewer allows for instant visualization of all crime data in intuitive map-based views



**Map Viewer allows you to display crime data from a specific time period in addition to sorting by particular crimes**

## CASE MANAGEMENT

Easily pass information from shift-to-shift and from cycle-to-cycle with our revolutionary Case Management collaboration tool. This shared on-line notebook lets multiple officers continually update case files until a crime is solved. This allows each officer to know what is going on with an assigned case at all times.

## CAD DATA

Improve your officer's ability to identify analytical trends and help them fight crime more efficiently. Our Agency Dispatch program creates CAD records in your system that can be evaluated, validated and qualified by officers. Your data only has to be entered once, which reduces redundancy, and the Crime Validation Form makes recording validation quick and easy.



## OPTIONAL DATA FEEDS

Analyze data, draw conclusions and take action to reduce crime. Our Data Feeds facilitate cutting edge content collection, organization and compilation from multiple sources to provide all the relevant data for your investigations. We make each officer their own zone analyst, eliminating the need for information hierarchies. Using NC4 Street Smart Data Feeds enhances situational awareness in the areas of:

- Historical Crime
- Warrants, Jail Release Data, and Prison Release Data
- Sex Offenses
- Juvenile Crime

## REPEATABLE CONTROLS

Now you can research various elements of a crime scene with a click of a button. Repeatable Controls bring more efficiency by utilizing the following:

- **Grid Controls** – Select geographical areas from a set of quadrants
- **Persons Control** – Create profiles for, or identify individuals as, suspects, witnesses, known offenders, victims or associates
- **Vehicle Control** – Search vehicle data
- **Property Control** – Search property data

The Repeatable Controls help officers manage crime more efficiently by allowing them to research various elements of a crime scene with the click of a button.

## LOCALIZATION

Communicate across a wide range of languages and cultures with this revolutionary solution that makes it simple for international partners to configure the application to their customers' specific needs.

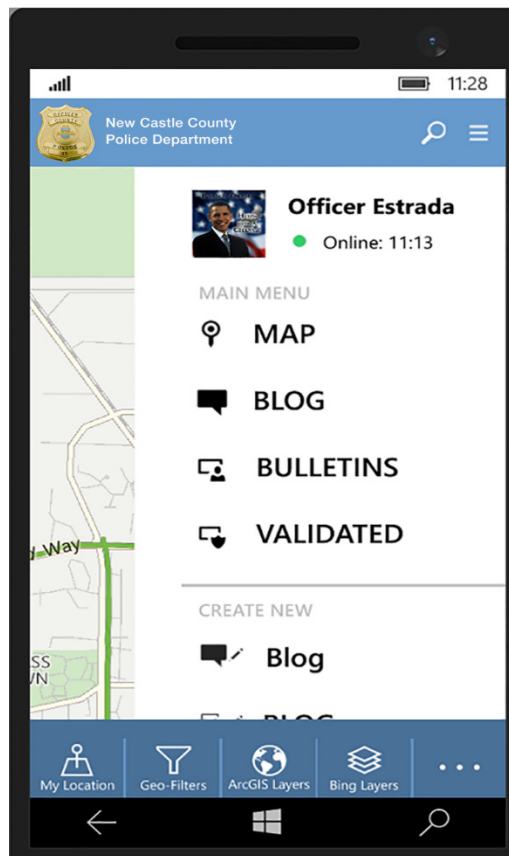
## ADVANCED SEARCH

Search through all of your previous data with the NC4 Street Smart solution. Any field, any form and any entry can be located in seconds making finding data more efficient. Divided into categories such as People, Places, Activities, and Assets, all of your information will be available instantly, to help fight crime faster.



## Microsoft Windows 10 Universal Application

The Microsoft Windows 10 Universal Application is an extension of the current NC4 Street Smart™ operating platform, now accessible from mobile devices, laptops and tablets as well as large-scale displays including Microsoft's new Surface Hub. The application allows the crime fighter to go from an 84" Microsoft Surface Hub in the roll call room, to the desktop and to mobile data terminals (MDTs) in their police cruisers. While not limited to Microsoft hardware, the application is designed to take advantage of the latest advances in Windows 10 technology and the latest hardware, including GPS location services, and onboard cameras on mobile and tablet devices for picture, video capture and upload capabilities, giving officer's easy-to-use, mission-critical tools for fighting crime.



Windows 10 Application Quick Tool Bar Screen Shot

## SaaS ANNUAL LICENSE

NC4 Street Smart – Software-as-a-Service – three (3) year term.

The Software-as-a-Service implementation is offered to speed implementation, provide the most economical solution and to enhance security. This approach requires no capital investment in software licenses. NC4 will provide a dedicated instance of NC4 Street Smart expressly and only for the Coral Gables Police organization on a Software-as-a-Service basis.

Please note that a three (3) year minimum term is required for this NC4 offer.

### Street Smart SaaS Solution for Coral Gables Police Department: 172 Sworn Officers

	<u>Year One</u>	<u>Year Two</u>	<u>Year Three</u>
<b>SaaS One Time Set Fee</b>	\$ 17,000.00		
<b>SaaS Annual License Fee</b>	\$ 55,900.00	\$ 55,900.00	\$ 55,900.00
<b>Annual Totals</b>	<b>\$ 72,900.00</b>	<b>\$ 55,900.00</b>	<b>\$ 55,900.00</b>

The cost above is all-inclusive and provides for use by the Coral Gables Police Department for all members of the Coral Gables Police Community. Training is included. You need only use the solution provided through NC4 provided secure managed hosting services. No capital expense. No hardware to buy and manage, no application or utility software to install and manage, no operating systems, data base software or networking software to manage and update – NC4 does it all in the NC4 Software-as-a-Service proposal.

Payments are annual in advance, paid net 30 from contract execution.

Includes baseline software setup, customization, and base connection to a CAD feed (24 man hours allocated for CAD, T&M if more required). Additional feeds are available at an additional cost.