

ITEM TITLE:

Congratulations to Solanch Lopez who holds the title Assistant to the City Manager, recipient of the "Employee of the Month Award," for the month of November 2019.

BRIEF HISTORY:

The nomination was submitted by a resident who stated the following:

"Over the years, this employee has consistently responded to my requests as a resident in an elegant, efficient, complete and timely manner. This is excellent service. She refers me on the correct department when necessary instead of not responding to the request. I seldom if ever have had to write a follow-up email on a request that she was able to help me with. The caliber of her attention and dedication is the best I've ever seen within the City."

ATTACHMENT(S):

1. Employee of the Month Notification Letter