

**From:** [Cynde Singer](#)  
**To:** [de la Rosa, Marcos](#)  
**Cc:** [Jones, Xavier](#)  
**Subject:** CPSE Accredited Agency  
**Date:** Wednesday, October 28, 2020 3:24:58 PM  
**Attachments:** [image001.png](#)  
[Coral Gables FD LoA.docx](#)  
[Press Release Template-October 2020.docx](#)

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Dear Chief,

It is with great honor that the Commission on Fire Accreditation International (CFAI) has awarded your agency with accredited status. As an internationally accredited agency you help lead the fire and emergency services to higher and greater standards for their communities. As an advocate for self-assessment and quality improvement you desire opportunities to improve and to be proactive as an emergency service organization. Also, thank you for your bravery and transparency to invite peers into your organization to verify and validate the work you accomplished. The accreditation process is a worthwhile journey, and this is an important step in that journey.

I ask that you begin talking to your community on what you learned while self-assessing your organization. Communicate what you found that was great and not so great. Also, speak to your local and regional neighbors about what self-assessment can do for them. If you sincerely believe your organization has benefited from this process, please consider meeting with your neighbors to help them get started. The focus on continuous improvement is critical to this process, and your commitment will be the key to their success as well. You are encouraged to review and consider purchasing decals, pins, or other merchandise from our on-line store located on the Center for Public Safety Excellence [website](#). This will promote your achievement to your peers and recognize you as an international accredited agency.

Attached is your accreditation Letter of Agreement and a sample press release announcing your accreditation. Please sign and return the letter of agreement to Karl Ristow, [kristow@cpse.org](mailto:kristow@cpse.org) or Cynde Singer, [csinger@cpse.org](mailto:csinger@cpse.org) by December 1, 2020. I would also ask that you take a few moments to complete our [Accreditation Process survey](#).

Again, congratulations on this important step in the accreditation journey. As this process continues to become engrained in the fire service on an international level; you can take pride that you are part of a group of organizations that have recognized the importance of aligning your programs with national industry best practices for the fire and emergency services.

Sincerely:



Chief Steve Dongworth, Chairman

Commission on Fire Accreditation International



Office: 703-691-4620

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