



**City of Coral Gables
CITY COMMISSION MEETING
February 12, 2008**

ITEM TITLE:

EDEN Project Update

BACKGROUND:

On December 16, 2003, the City Commission authorized the City Manager to negotiate with EDEN Systems Inc. to purchase an Enterprise Resource Planning (ERP) Software System. The contract was signed in August, 2004.

The implementation of this system was scheduled in two (2) phases. Phase 1 was for a site-fit analysis that took approximately 15 months (9/04-11/05). Phase 2 was for the configuration and installation of the different modules. It is currently scheduled for approximately three (3) years (12/05-1/09).

The purpose of this system is to make available the technology to enable the City to provide enhanced government services to its residents.

This comprehensive software and services package is a full suite of financial products, including general ledger, accounts payable, accounts receivable, budgeting, inventory, bid and quote management, contract management and Web extensions applications. In addition, it includes payroll software, applicant tracking, employee training, human resources, budgeting and Web extensions; as well as citizen service software that consists of parcel manager, permits and inspections, utility billing, licensing, special assessments, customer requests, and citizen Web extensions.

The intent of this project is to modernize the city's business processes and technology infrastructure by replacing various outdated software programs with the EDEN System.

The scope of work is to replace the legacy software in the Building & Zoning, Finance, Human Resources and Procurement Departments. Additionally, to streamline business processes and develop work flows in EDEN for each department. Also, to convert the existing data and information from legacy software for use in EDEN. We have also upgraded the City's technology infrastructure, redesigned and re-engineered the data network and replaced obsolete and aging equipment, servers and workstations.

The original cost for this project was \$918,155. It was discounted 25% from Eden's list price amounting to a savings of \$306,052 for the city. The city incurred an additional cost of \$159,738 for add-on services and new modules for a subtotal cost of \$1,077,893. We anticipate that there will be an additional cost of approximately \$50,000 for training, services, and features. The total approximate cost for this project will be \$1,127,893. The anticipated annual recurring cost for software maintenance for this system is

approximately \$120,000.

The budget for the EDEN project was provided through a capital funding allocation. The add-on costs were paid from the IT Department's annual cost savings for fiscal year 2006-07.

Since June 27, 2006 twenty two (22) of the planned twenty-eight (28) EDEN modules have been installed and are currently in service within user departments.

The remaining six (6) modules are scheduled to go live within the next twelve (12) months bringing the total number of deployed modules up to 28.

All of the EDEN modules implemented and in production to date are operating and functioning as per the manufacturer's advertised descriptions and specifications.

However, there are specific customized reports and functions that are requested by end-user departments that are being developed and verified. Further, enhancements as it relates to departmental business processes and work flows and any additional system setup requests are also required. In addition, departmental users are not entirely familiar with the new system and its features and have requested additional training. Finally, some departmental users' legacy hardware and network components necessitate upgrades to improve their performance.

The IT Department is providing support for development of requested custom reports, and requested system setups. The IT Department is also working with EDEN to provide all of the customization features agreed upon in the business requirements. To address training needs of the City, we are conducting in-house training sessions, and contracting with EDEN for remote or on-site sessions as required.

APPROVED BY:

DEPARTMENT DIRECTOR	City Attorney (If Applicable)	City Manager
2/1/08		

ATTACHMENT(S):

1. Powerpoint Presentation