# **City of Coral Gables**

2801 Salzedo Street Coral Gables, FL 33134

# Insurance Renewal Executive Summary May 1, 2021 – 2022

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Insurance Risk Management Consulting



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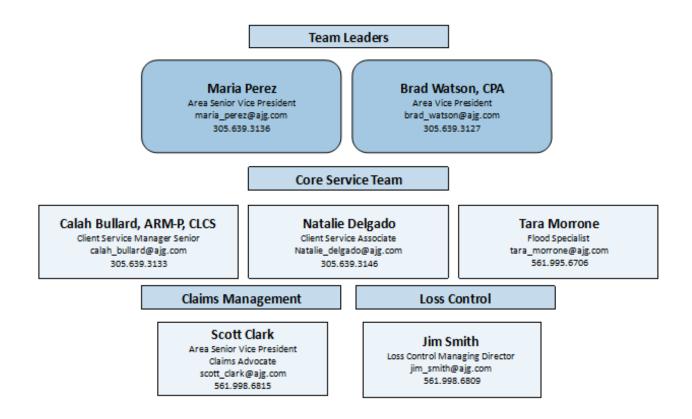
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# Your Team

Your Gallagher team is a true partner. We have the expertise to understand your business and we're here to service and stay alongside you, every step of the way.





# Winter Insurance Market Update – February 2021

As we enter 2021, a number of compounding factors are driving the current insurance marketplace. First, there has been a substantial increase in the number of large weather-related loss events. Second, interest rates remain near historical lows, and third, the industry is dealing with an increasing loss trend in liability lines. Each of these factors help drive up prices and reduce coverage availability. Add to all these factors a global pandemic and a tightening in the reinsurance marketplace—the market is experiencing a high sense of uncertainty. This uncertainty is contributing to the feeling that this is a time where the market has entered into a new phase of recalibration. Many would call this recalibration a hard market for certain lines of coverage and industries in the U.S.

This hardening market is an underwriting-driven marketplace. In a traditional hard market, capital (and consequently capacity) is reduced, thereby limiting the availability of insurance. This marketplace is driven by the need for underwriters to make a profit from underwriting versus relying on investment income. Carriers remain intensely focused on underwriting discipline, ensuring they secure the right terms and pricing on certain lines of coverage that have historically not performed from an underwriting standpoint.

The pace of the United States' economic recovery and the outcome of the active hurricane season could alter some of the underlying fundamentals of the current marketplace. However, in all likelihood, the conditions that exist today are not changing anytime soon, and it will take carriers some time re-underwriting their books of business to overcome the challenges associated with the current marketplace. Accordingly, all market indications point to a continuation of premium increases for the balance of the year and throughout 2021.

Utilizing Gallagher Drive<sup>®</sup>, our proprietary data and analytics platform, our brokerage team can provide specific rate guidance for your line of coverage, industry and geography. Combined with deep expertise in your particular industry and business, Gallagher can help you navigate today's highly nuanced market.

Line of Coverage	Current Marketplace (Range of Rate Increases)
Property	+15% to +20% or more
Umbrella	+20% to +30% or more
General Liability	+5% to +10%
Commercial Auto	+7% to +12%
Workers' Compensation	-2% to +5% or more
D&O (Private)	+10% to +25% or more
D&O (Public)	+25% to +45% or more
Cyber	+15% to +50% or more



### Property

The pace of change in the property marketplace continues to accelerate beyond most other lines of coverage.

According to Executive Vice President and Managing Director for Gallagher's Global Brokerage Property practice, Martha Bane, "This is certainly the most dynamic property market since 2001. Loss trends have continued to outpace pricing models and, as a result, we have seen underwriters accelerate pricing increases especially over the last year."

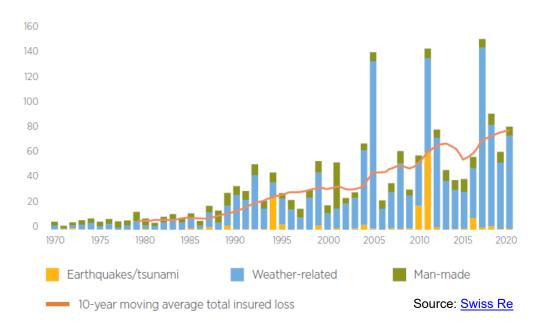
- Three of Gallagher's largest property carriers reported average rate increases of 22% on their national property book.
- Due to rising loss trends and inadequate pricing, the national account property space (TIV > \$125M) has been under distress for a large number of carriers.
- The changes in coverage terms and conditions in the property marketplace have been significant. Increasing deductibles, shrinking sublimits—especially in catastrophic exposed geographies (CAT)—and carriers' conservative limit deployment can lead to less favorable terms and conditions for clients.
- The rise in non-catastrophic (convective) storm losses continues to impact the industry.

According to The National Oceanic and Atmospheric Administration, the 2020 Atlantic hurricane season saw the highest number of named storms on record with 30 named storms in total.

Hurricanes and typhoons are not the only weather-related events wreaking havoc on the market. In early August, the upper Midwest was impacted by a derecho weather event, which brought straight-line wind speeds in excess of 100 mph to portions of Illinois, Iowa, Minnesota and Wisconsin. There were numerous reports of widespread damage, especially across Iowa. In addition, ongoing wildfires impacted California, Washington and Oregon. All in, the industry has experienced another year of significant catastrophic losses.

#### **GLOBAL REPORTED INSURED LOSSES BY TYPE**

Insured losses from 1970–2020 in USD billion at 2020 prices





### Workers' Compensation

Overall, workers' compensation rates increased slightly from prior quarters, which is noted in other public sources of information, including CIAB (+1.5%). We predicted that reduced exposures, negative rates and lower-than-expected claim frequency would lead to reduced premiums for insureds, and a better-than-expected combined ratio for carriers.

- Multiple carriers noted positive rate increases on workers' compensation renewals in the second half of 2020. Reserve development trends are the driving force behind major changes in the workers' compensation marketplace, and they have remained favorable. As a result, we do not expect the workers' compensation marketplace to start behaving like the property or excess markets anytime soon; however, we believe we are at the beginning of a turning point in the workers' compensation marketplace. We think this turn will be more gradual—moving from its current state of slightly negative to slightly positive in the coming quarters.
- Certain industries tied to the COVID-19 crisis, such as Construction, Healthcare, Food and Agriculture, etc., face an increased risk of exposure.
- There are many scenarios and prognostications about COVID-19, and the possibility that presumption of compensability may be extended to all employees could impact the workers' compensation industry.
- More than 20 states have now proposed or enacted COVID-19-related workers' compensation bills.

### **Primary General Liability**

General liability loss costs continued to rise in the fourth quarter as the overall legal landscape continues to shift in the U.S.

- The frequency of large judgments, increases in litigation financing and an empowered plaintiff bar continue to challenge the industry.
- The median average verdict for the top 50 cases in the U.S. has doubled in the past four years.\*
- Clients with tougher product exposures—those operating in Healthcare or other sectors that are susceptible to higher frequency of lawsuits—can expect larger rate increases.
- One area worth watching in the coming months is whether there is a liability exposure for companies failing to adequately follow and communicate public health guidelines. For example, a company not providing appropriate personal protective equipment (PPE).
- Insurance carriers are beginning to introduce or enhance their communicable disease exclusions in response to COVID-19.

Even though loss costs have been rising, plenty of capacity remains. We expect a firming rate environment to continue, with rate increases in the mid-to-high single-digit range for desirable risks.



### **Commercial Auto Liability**

Despite several years of price increases in commercial auto liability, rates continued to increase in the fourth quarter despite a drop in claim frequency due to the COVID-19 pandemic.

- Many primary umbrella/excess markets are requiring higher commercial auto liability limits of \$2 million to \$5 million, or in some cases \$10 million.
- Loss costs are rising as new technologies make vehicles more expensive to repair. We expect carriers to continue to push rate increases across the board in commercial auto liability.

### **Umbrella/Excess Liability**

Umbrella and excess liability placements have been greatly impacted by several underlying inflationary factors. The rising inflation associated with commercial auto coupled with an increase in medical costs, wage growth, cost of goods and services, and social inflation are the primary forces driving the drastic changes we are seeing in the marketplace.

- 2020 rates continued to climb to their highest levels in recent years—more than 15% on almost every renewal—with significantly higher increases on the vast majority of larger clients, especially clients with heavy auto fleet exposures or clients who operate in higher-hazard industries.
- Social inflation goes to the sensibility of juries and how that translates into the expected value of claim outcomes. Social inflation is generally defined as an increase in insurance costs due to rising litigation, larger jury verdicts and overarching anti-corporate sentiment in the economy.
- Carriers are concerned with a litigation environment largely favoring plaintiffs and climbing jury verdicts.
- Many carriers are also restricting the amount of limit they are willing to put forth, or repositioning their capacity at a higher level. For example, carriers that have historically offered \$25 million lead umbrella policies are now limiting their lead positions to \$10 million or less, in most cases.
- A recurring message from the market involves capacity management. Carriers want to limit their exposure to
  these higher umbrella and excess layers. We've experienced multiple instances when clients were not able to
  buy the limit they purchased last year because of a lack of availability. That means that clients need to involve
  substantially more carriers and often substantially more premium to achieve the same limits as those expiring.
- Rate increases are not limited to the primary carrier. Rate increases are continuing through the excess liability tower as excess markets are focused on rate relativity and rate adequacy.
- In a post-COVID-19 environment, communicable disease exclusions are also being added. These exclusions are
  wide-ranging, with some eliminating all communicable diseases and others only COVID-19. The restrictive terms
  and conditions might have a material impact on the value of the coverage beyond the hard dollar structure and
  pricing changes imposed upon renewal.
- In addition to communicable disease exclusions, underwriters have added a host of others, including sexual abuse and misconduct (SAM), traumatic brain injury (TBI), wildfires, opioids, cannabis, glyphosate and onpremises violent acts.

Accordingly, we do not anticipate much change in the casualty environment in 2021. The fact of the matter is that rates still have a long way to catch up to loss-cost trends. General liability and commercial auto costs will continue to climb modestly, umbrella and excess pricing will rise, higher umbrella and excess layers will be limited, and the industry will keep a careful watch on the impact of COVID-19 on the workers' compensation marketplace.



### **Directors and Officers**

The Directors & Officers (D&O) marketplace has been distressed for several quarters, as average claims have increased substantially in recent years. The market's deterioration has continued with every aspect of the public company D&O marketplace being impacted, including premium, retention, capacity, attachment and terms and conditions. The market for privately held companies is not nearly as hard as the publicly traded D&O market, although larger private companies will still see double-digit increases.

#### CAPACITY

- Carriers are often reducing capacity.
- Some carriers have a moratorium on new D&O business.
- Fewer and fewer carriers wish to write primary and first excess D&O layers.

#### TERMS AND CONDITIONS

- Reduced capacity for shareholder derivative demand investigative costs, most notably in excess layers.
- Removal or reduction of limit reinstatement provisions on Side A Difference in Conditions (DIC) policies.
- Restricting pre-negotiated extended reporting provisions (ERP), especially for anything more than one year.

#### PRICING

- Very dependent on market segment, financial condition, claims history and current pricing.
- Unfavorable industries have seen or may soon see increases in excess of 85%.
- Typical publicly traded company D&O renewals can expect increases of 25% to 45% or more.

#### MARKET SEGMENTS OF MOST CONCERN

- Hospitality
- REITs (retail)
- Airlines
- Restaurants
- Retail
- Entertainment
- Automotive

#### MARKET SEGMENTS ALSO OF CONCERN

- Life sciences
- Technology
- Large market caps
- Construction
- Higher education



### Cyber

### THE MARKET HARDENS

With the rise in ransomware attacks across the U.S. and increases in carrier-reported losses, the cyber insurance market hit an inflection point in 2020. We have moved from a long period of flat-to-falling cyber insurance premiums to a marketplace where underwriters are regularly seeking rate increases in an approximate range of 15% to 50% or more. We're seeing this trend cut across most industry sectors with larger companies subject to greater increases and increased underwriting scrutiny.

- Increases in the frequency and severity of ransomware claims, which manifested in 2020, continue to drive the hardening of the cyber market.
- The 2020 Beazley Breach Briefing\* reported a 131% increase in ransomware attacks compared to the previous year. Additionally, reports of seven- and eight-figure ransom demands are becoming more common.
- The sudden onset of COVID-19 resulted in the majority of the global workforce moving to remote locations, which created an environment that is inherently less secure for organizations.
- The threat landscape continues to worsen. We are seeing increases in cyber claims frequency and severity driven by ransomware, increased risks to remote workforce, supply chain risk, and emerging strengthening of privacy laws. Most carriers are increasing their underwriting scrutiny around cyber risk—proprietary applications, reliance on third-party system scans, etc. We expect this trend to continue for the foreseeable future.

#### TAKE STEPS TO ASSESS YOUR CYBER RISK

- Review cyber policies to evaluate the scope of coverage, and how it may cover cyber losses related to the use of employee-owned devices and remote networks. A specific focus should be concentrated on how a policy might define "computer networks," "computer systems" and other key terms.
- Be aware that cyber claims costs for business interruption losses are almost always impacted by waiting periods before coverage will apply and limited to a specific period of restoration.
- Review policies carefully to see whether any portion of the loss may be covered. For example, if faced with a social engineering loss, it is possible that lost funds may not be covered in the cyber policy and that other policies, such as crime policies, may apply.



### **Challenging Risk Profile Characteristics**

While the hardening market is not as severe as compared with the market of the early 2000s, pockets of the marketplace certainly resemble that of a traditional hard market. Due to the variability that we're seeing in this market and specific account characteristics, individual rates may vary from the ranges noted at the beginning of this report.

#### PROPERTY

- Limits: \$50 million+ TIV
- Frame/habitational/auto/dealer
- CAT exposure
- Molten metals
- Food & Agribusiness
- Plastics/polycarbon tech
- Any locations with large hail exposure
- Outstanding engineering recommendations

#### INDUSTRIES

- Senior Living
- National Accounts
- Transportation & Logistics
- Marine
- Habitational/apartments
- Nonprofit
- Public Sector
- Food & Agribusiness

#### EXECUTIVE LINES

- Limits: \$15 million+
- Large private company D&O
- Publicly traded D&O
- Sexual abuse and molestation
- Industries negatively impacted by COVID-19

#### UMBRELLA EXCESS

- Large limits: \$25 million+ capacity has diminished, and pricing has dramatically increased because of mega-verdicts
- Any underlying exposure with a large fleet
- Any underlying exposure with a moderate hazard general liability exposure—especially construction and habitational/apartments

### Conclusion

It is unknown what the full magnitude of the COVID-19 pandemic's economic impact will be overall, or what effect it will have on the insurance industry. However, the underlying fundamentals we see with the environment today are likely to continue into the foreseeable future. There's nothing that indicates the momentum will slow. If anything, the market's hardening in 2019 and 2020 will continue.

Because of the highly nuanced nature of this market, it is imperative that you are working with an insurance broker who specializes in your particular industry or line of coverage. Gallagher has a vast network of specialists that understand your industry and business, along with the best solutions in the marketplace for your specific challenges.



### Public Entity/K-12 Market Update (Fall 2020)

### PROPERTY, INCLUDING BUILDERS RISK

The pricing of this coverage continues its upward trend with most insureds seeing double-digit premium increases (on average 18% to 22%), year over year. Public Entities (including K-12 schools) continue to utilize deductible increases and reductions in limits to offset premium and rate increases. We expect this trend to continue, and recent storms and CAT losses will continue to put pressure on this line. We have seen a large exodus of Builders Risk carriers from the market. Keep an eye out in this area.

#### General Liability and Auto Liability

These lines continue to see upward premium pressures. Certain areas are experiencing more pressure than others, such as:

- Public Entities that purchase higher or Excess Liability limits.
- Entities with losses, which may find it difficult to purchase coverage at any price.
- Many insureds that have had to cut limits while paying the same or even higher premiums.
- Sexual Abuse and Molestation coverage continues to be the hardest hit; limits are almost unavailable at any price. Strong risk management policies and procedures must be in place to purchase this coverage. This trend is rolling across the country.

#### WORKER'S COMPENSATION

While this is currently the line of coverage with the least upward pressure, expect changes to come as covered COVID-19 claims increase. Laws extending the presumption of coverage continue to develop across the states.

#### CYBER LIABILITY

We believe that this coverage will see the most upward pressure in the near future. With many, many schools providing distance learning, and Public Entities continuing to offer remote working, losses are bound to happen. We have already seen more than \$1 Million+ claims turned in since schools resumed fall classes. Expect increases here.

#### CRISIS RESILIENCE COVERAGE AND CONSULTING SERVICES

This continues to be of high interest to Public Entities; there are good alternatives available.

#### COMMUNICABLE DISEASE EXCLUSIONS

Because most Public Sector clients renewed early in 2020 before COVID-19 was fully realized, we have not seen significant changes in exclusions. We expect to see those types of exclusions on Property, Liability, and Worker's Compensation (as applicable) lines for renewals moving forward.

#### Conclusion

#### SPECIAL NOTE OF INTEREST – COST PRESSURE IN THE PUBLIC SECTOR

As Public Entities and K-12 schools continue to work through the current economic and pandemic environment, many are facing 20% to 30% revenue reductions with no backstop in place. COVID-19 has increased operating expenses overall, and especially for K-12 schools. Public Entities of all type and size are desperately seeking cost reductions and seriously slashing budgets. It is more important than ever for Entities to focus on their total cost of risk and not just the line item of insurance costs.



# Marketing Summary

CARRIER	LINE OF COVERAGE	CARRIER POSITION
Certain Underwriters at Lloyd's, London	Public Entity Package	Quoted
Safety National Casualty Corporation	Public Entity Package	Quoted
FMIT	Public Entity Package	Quoted
Munich Re Insurance	Public Entity Package	Quoted
Trident	Public Entity Package	Pending
Euclid	Public Entity Package	Declined
Safety National Casualty Corporation	Excess Workers Compensation	Quoted
FMIT	Excess Workers Compensation	Quoted
Midwest Employers Casualty Company	Excess Workers Compensation	No Response
Hartford Fire Insurance Company	Public Official Bond	Quoted
FMIT	Public Official Bond	Quoted
Indian Harbor	Pollution Liability	Quoted
Scottsdale Insurance Company	General Liability (Sports)	Declined
AIG	General Liability (Sports)	Pending
Zurich American Insurance Company	General Liability (Sports)	Declined
Philadelphia Insurance Company	General Liability (Sports)	Quoted
Philadelphia Insurance Company	ADD Amateur Sports	Quoted
Zurich American Insurance Company	ADD Amateur Sports	Quoted
AIG	ADD Amateur Sports	Quoted
Travelers Property Casualty Co of America	Boiler & Machinery	Quoted
FMIT	Boiler & Machinery	Quoted
Travelers Property Casualty Co of America	Crime	Quoted
FMIT	Crime	Quoted
Hartford Fire Insurance Company	ADD Business Travel	Quoted
FMIT	ADD Business Travel	Declined
Hartford Fire Insurance Company	ADD Police & Fire	Quoted
FMIT	ADD Police & Fire	Declined
Certain Underwriters at Lloyd's, London	Cyber Risk Liability	Declined
Ace American Insurance Company	Cyber Risk Liability	Declined
Ascent	Cyber Risk Liability	Quoted
AIG	Cyber Risk Liability	Declined
XL	Cyber Risk Liability	Declined
Axis	Cyber Risk Liability	Declined
Corvus	Cyber Risk Liability	Declined
Travelers	Cyber Risk Liability	Declined
At-Bay	Cyber Risk Liability	Declined
Coalition	Cyber Risk Liability	Declined
Chubb	Cyber Risk Liability	Declined
CFC	Cyber Risk Liability	Declined
Starr	Cyber Risk Liability	Declined
Canopius	Cyber Risk Liability	Declined
Arch	Cyber Risk Liability	Declined
ТМНСС	Cyber Risk Liability	Declined
Everest	Cyber Risk Liability	Declined
Ascot	Cyber Risk Liability	Declined



Cyber Risk Liability	Declined
	Declined
	Automatic Renewal
	Automatic Renewal
	Pending
Active Assailant	Pending
Flood	Quoted
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Starr Companies	Property	Pending
Swiss Re	Property	Pending
Velocity Risk Underwriters, LLC	Property	Pending
Waypoint (AmRisc)	Property	Pending
Westchester, A Chubb Company	Property	Pending



# **Renewal Results**

**A. Package:** This will be the eighth renewal year for Lloyds of London (BRIT) as the Liability and WC package carrier. The underwriting team initially offered a renewal premium of \$829,500 which represents a 15% premium increase with claim history and a hardening market driving the premium increase. After some negotiations Brit has reduced their premium to \$767, 500, a 7% increase. BRIT is still willing to provide additional funds for Loss Control. This year they are willing to provide \$7,000.

This year we marketed this coverage to five different carriers. Below is a brief coverage comparison to assist in highlighting the differences between carriers who provided a quote.

	Safety National	Lloyd's (Brit Insurance)	FMIT	PESLIC
AM Best Rating:	A+ XV	A XV	N/A	A+ XV
Admitted or Surplus Lines	Admitted except PO/EPLI & LEL	Surplus Lines		Surplus Lines
Rate Agreement	Yes subject to conditions	No	No	No
Contingent on buying WC	Yes	No	Contingent on buying WC, Property, and all other quoted lines	No
Sexual Harassment & Abuse	Only provided in GL	Harassment Provided in GL, PO, And Law Enforcement. Abuse is a separate coverage section.		Indication not disclosed
Loss Control Grant	\$10,000	\$7,000	\$0	\$0
Package Premium	\$529,269	\$767,500	\$547,778	\$547,485
WC Premium	\$342,615	\$177,506	\$274,334	\$362,615
Total Package & WC Premium	\$871,967	\$945,006	\$822,112	\$910,100

• A more in-depth comparison can be provided



**<u>B. Property:</u>** Due to the hardening market, rate increases up to or in excess of 20% are expected. This was consistent with your incumbent markets' initial indications which were at a 31% rate increase. After more negotiation, we were able to reduce the increase to 1.68%. This is an extremely favorable renewal considering the market.

#### **Property Comparison**

Layer	2020-2021	Initial Indication 2021-2022	2 <sup>nd</sup> Indication 2021-2022	Quoted Premiums 2021-2022	Initial Indication ∆%	2 <sup>nd</sup> Indication ∆%	Quoted Premiums ∆%
Primary \$10,000,000	\$754,861	\$1,105,997	\$824,000	\$908,035	47%	9%	20%
\$15MM xs \$10MM All Other Perils	\$314,999	\$450,000	\$375,000	\$400,000	43%	19%	27%
\$25MM xs \$25MM Named Windstorm and Tropical Depression	\$191,600	\$276,000	\$226,800	\$250,000	44%	18%	30%
\$239,211,236 xs \$25MM All Other Perils	\$67,500	\$90,000	\$75,000	\$80,000	33%	11%	19%
Total *TIV increased du	\$1,328,960	\$1,921,997	\$1,500,800	\$1,638,035*	45%	13%	23%

\*TIV increased due to re-indexing from Duff & Phelps

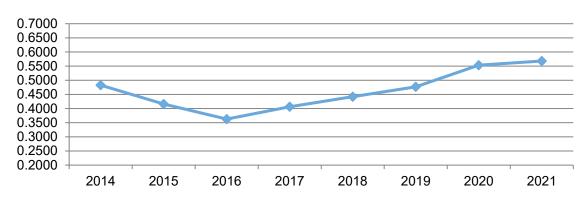
If the city wanted to reduce the 3<sup>rd</sup> layer shown above from \$239,211,236 excess \$25,000,000 to \$50,000,000 excess \$25,000,000 that would result in a \$55,000 premium savings.

#### **Total Property Rate History**

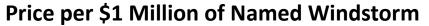
	2014	2015	2016	2017	2018	2019	2020	2021*
τιν	\$213,800,562	\$240,506,569	\$243,201,290	\$242,312,608	\$252,314,816	\$240,537,035	\$240,167,979	\$291,148,932
Rate/ \$100	0.4828	0.416	0.3627	0.4065	0.4419	0.4768	0.5527	0.5626
Rate ∆		-13.8%	-12.8%	12.1%	8.7%	8.0%	16%	1.68%

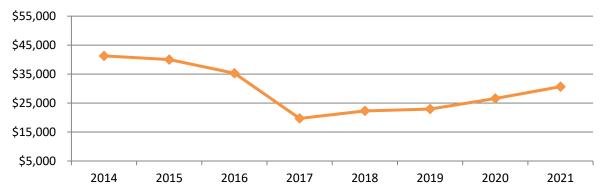
\*New TIV after re-indexing is \$291,148,932



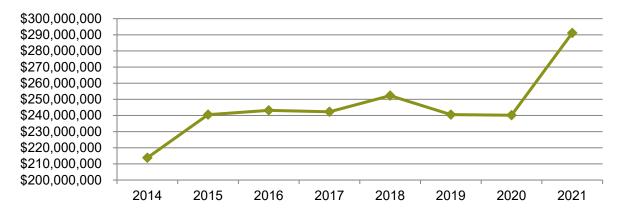


# Rate per \$100 of Property Coverage





## **Total Insured Values**





<u>C. Excess Workers Compensation</u>: Safety national is your incumbent carrier. This year your incumbent carrier has offered a renewal with a 7% rate increase. As you'll see in the chart below Safety has only offered either flat or reduced rate renewal for the past 5 years.

### **Excess WC Rate History**

	2016	2017	2018	2019	2020	2021
Payrolls	\$61,875,651	\$65,044,750	\$74,684,272	\$73,542,192	\$71,014,924	\$76,019,911
Premium	\$184,643	\$ 194,100	\$ 188,735	\$ 184,591	\$154,955	\$177,506
Rate per \$100	0.2967	0.2967	0.2510	0.2510	0.2182	0.2335
Δ%		0%	-15%	0%	-13%	7%

**D.** Business Travel, ADD for Police and Fire: Hartford has provided a renewal quote with a 2 year policy term for both coverages. The BTA premium has increased from the expiring \$360 to \$750. This is due to the company increasing their policy minimum. With the premium increase Hartford has enhanced their policy with adaptive home & vehicle, bereavement counseling, coma, medical emergency evacuation, paralysis, repatriation of remains, airbag and therapeutic counseling.

**E. Cyber Risk:** Your incumbent cyber carrier, BRIT, issued a non-renewal. They are no longer providing coverage for Municipalities. Unfortunately, this is the same stance most carriers are taking this year. We reached out to 25 carriers and only one has decided to provide a quote. Ascent has provided a quote with a \$3,000,000 policy aggregate and a \$50,000 deductible for 156% premium increase. They are also not willing to provide a Social Engineering sublimit.

Should the city wish to maintain the full \$5,000,000 cyber limit, Hudson Excess Insurance Company is willing to provide an additional \$2,000,000 limit excess Ascent's \$3,000,000 for an additional \$33,805 in premium.

**<u>F. Equipment Breakdown</u>**. This year will be the third year of the 3-year rate guarantee so the renewal premium increase is tied to the TIV increase.

<u>**G. Crime Liability:**</u> This is the third year that Travelers has issue an either flat or reduced premium renewal. This year there is a 1% premium reduction. However, due to the current uptick in Social Engineering claims, Travelers has taken a harder look at the City. They determined they are reducing the \$250,000 sublimit to \$100,000. They have also provided a \$100,000 Telecommunication Fraud sublimit.

<u>H. Terrorism Property, Liability and Active Assailant:</u> The incumbent carrier has offered a flat rate renewal for this term. As such the premium increase is directly tied to and TIV increases.



**I. Sports Liability and Accidental Death and Dismemberment:** We received a quote from your incumbent ADD carrier, Philadelphia Insurance Company. Philadelphia's renewal is completely flat. We also received two alternate quotes from AIG and Zurich. Below is a brief comparison:

	Expiring	Option 1	Option 2	Option 3
Coverage	Philadelphia	Philadelphia	AIG	Zurich
Accidental Death	\$10,000	\$10,000	\$10,000	\$10,000
Accidental Dismemberment	\$10,000	\$10,000	\$10,000	\$10,000
Aggregate ADD	\$500,000	\$500,000	\$500,000	None
Accident Medical Expense	\$100,000	\$100,000	\$100,000	\$100,000
Deductible	\$250	\$250	\$250	\$250
Benefit Period	3 Years	3 Years	1 year	3 Years
Premium	\$13,306	\$13,306	\$10,800	\$10,030

Your Sports Liability carrier, Scottsdale, issued a non-renewal due to them exiting the Florida market. We sent marketing submissions to all the carriers we marketed the ADD portion to and at this point only Philadelphia Insurance has provided a premium indication of \$86,000.

J. Pollution Liability: The City's pollution policy covers the regulated storage tanks in addition to other exposures such as Bodily Injury as a result of pollution release not covered by a traditional Storage Tank liability policy (ex. propane, other vaporous pollutants), sewer backup coverage of waste water collection and abandoned pollutants at covered locations. This year Indian Harbor has provided a nominal 2% premium increase. It is expected that as the tanks age the premium will increase as the likelihood of a claim also increases. Indian Harbor has also increased the SIR for the two USTs at 525 Dixie Highway to \$250,000 since they are now over 20 years old. The carrier has also included two new exclusions for investigations and arsenic at the Granada Golf Course. We are still negotiating these additions. Due to the recent re-indexing we are waiting to see if the pollution premium will be affected.

**<u>K. Flood</u>**: The City currently insures 10 locations under the Voyager flood policy. This year Voyager's renewal is 5% premium increase. Due to the recent re-indexing we are waiting to see if the flood premium will be affected.



### **Insurance Premiums**

Dellas Tarre	2020-2021	2021-2022 Renewal	2021-2022 Renewal		
Policy Type	Expiring Program	(BRIT)	(FMIT)	Δ% BRIT	Δ% FMIT
Package	\$720,000	\$767,500	\$547,778	7%	-24%
Excess WC	\$154,955	\$177,506	\$274,334	15%	77%
Property	\$1,328,960 *	\$1,638,035**	\$1,616,544**	23%	22%
Boiler and Machinery	\$8,400	\$10,506	\$10,506	25%	25%
ADD Business Travel	\$360	\$750	\$750	108%	108%
ADD Police and Fire	\$12,338	\$12,864	\$12,864	4%	4%
Bond Finance Director	\$1,138	\$1,138	\$1,138	0%	0%
Pollution Liability	\$23,500	\$23,900	\$23,900	2%	2%
Crime	\$11,798	\$11,079	\$11,079	-6%	-6%
Sports Liability	\$26,505	\$86,000	\$86,000	224%	224%
ADD Sports	\$13,306	\$13,306	\$13,306	0%	0%
Cyber Liability	\$21,375	\$88,440	\$88,440	314%	314%
Terrorism Liability	\$8,500	\$10,650	\$10,650	25%	25%
Terrorism Property	\$11,850	\$14,850	\$14,850	25%	25%
Flood	\$8,794	\$9,234	\$9,234	5%	5%
Active Assailant	\$6,000	\$7,515	\$7,515	25%	25%
Total without surcharges	\$2,357,779	\$2,873,273	\$2,728,888	22%	16%
EMPA, FEES & TRIA	\$4,476	\$4,319	\$739	-4%	-83%
Property Schedule Changes***	\$158,540				
Total after surcharges	\$2,520,795	\$2,877,592	\$2,729,627	14%	8%
Premium Increase		\$356,797	\$208,832		
Broker Fee	\$120,000	\$90,000	\$90,000	-25%	-25%
Total Cost of Program	\$2,640,795	\$2,967,592	\$2,819,627	12%	7%
Total Cost Increase		\$326,797	\$178,832		

\*\$1,328,960 is based on the premium paid at 5/1/2020. It does not include the annualized costs of schedule changes made throughout the policy term.

\*\* 2021 Property Premium reflects the re-indexed values.

\*\*\*Addition of Fire Station 2, Trolley Building & Station, Public Safety Building and the removal of the Guard House.

\$72,664 would be saved if the package coverage is bound with Safety National.



# 2020-2021 Program Structure

#### \$50MM Named Windstorm Limit \$240,167,979 All Other Perils Limit

Everest Indemnity Insurance Co. Underwriters at Lloyd's, London Canopius Syndicate 4444- Eagle Arch Specialty Ins. Co. Named Windstorm Only \$25MM XS of \$25MM per Occ Landmark American Insurance Co.	Certain Underwriters at Lloyd's	Travelers Property Casualty Company	<ul> <li>◆ <u>Carrier</u>: Certain Underwriters at Lloyd's of London</li> <li>• <u>General Liability</u> \$650,000 per occurrence</li> <li>Excess Limit: \$4M per Occurrence/ \$8M Annual Aggregate</li> <li>Including the following sub-limits(not included in XS limit)</li> <li>✓ Sexual Harassment \$4.650,000 per occurrence \$4.650,000 Annual</li> </ul>	
2 <sup>nd</sup> Excess Property \$215,167,979 XS \$25MM per Occurrence	Property Limit \$100,000,000	Total Limit \$250,000,000	<ul> <li>✓ Sexual Ratassment \$4,650,000 per occurrence \$4,650,000 Annual Aggregate</li> <li>✓ Sexual Abuse \$4,650,000 per occurrence \$4,650,000 Annual Aggregate</li> </ul>	
Evanston Insurance Co. Ironshore Specialty Insurance Co. Axis Surplus Insurance Co. First Excess Layer S15MM XS of \$10MM Per Occurrence Endurance American Specialty Insurance Co. Certain Underwriters at Lloyds Houston Casualty Company S10,000,000 in any Occurrence Primary Property Deductibles S50,000 per Occurrence All Other Perils 72 –Hour waiting for Time Element S50,000 Earthquake Flood \$100,000 Excess Maximum NFIP Limit available for Special Flood Hazard Areas for Special Flood Hazard Areas (Prefix A or V) S% of Total Insured Values affected at per unit subject to S250,000 per Occurrence dated at per unit subject to S250,000 per Occurrence dated at per unit subject to S250,000 per Occurrence minimum and max of \$7,500,000 Flood as a result of Named Windstorm S% of the replacement cost value of each unit of insurance as per schedule on file subject to a min deductible of	Liability Limit \$25,000,000 Active Assailant Limit \$1,000,000		<ul> <li><u>Automobile Liability</u> \$4,650,000 per occurrence</li> <li><u>Public Officials</u> \$4,650,000 per occurrence \$5,300,000 Annual Aggregate. Including the following sub-limits:</li> <li>⊆ trons &amp; Omissions* \$4,650,000 per occurrence\$5,300,000 Annual Aggregate</li> <li>Employment Practice Liability* \$4,650,000 per occurrence \$5,300,000 Annual Aggregate</li> <li><u>Employee Benefits Liability*</u> \$4,650,000 per occurrence \$5,300,000 Annual Aggregate</li> <li><u>Law Enforcement Activities</u> \$650,000 per Occurrence Excess Limit \$4M per Occurrence} \$4,650,000 per Occurrence Excess Limit \$4M per Occurrence \$4,650,000 Annual Aggregate Including the following sub-limit (not included in excess limit):</li> <li>✓ Sexual Harassment \$4,650,000 per occurrence \$4,650,000 Annual Aggregate</li> <li><u>Premium</u>: \$596,000 + fees and assessments</li> <li>* Claims Made Coverage applies. Refer to policy for applicable Retroactive Date and Limits</li> </ul>	Carrier: Midwest Employers Casualty Excess Workers Compensation Statutory Employers Liability: \$1,000,000 each accident / each employee for disease or cumulative injury Retention: \$1,000,000 * Carrier: Certain Underwriters at Lloyd's of London WC: \$500,000 per occurrence xs \$500,000 Employers Liability \$500,000 xs \$500,000
\$250,000 per occurrence and a max of \$7,500,000 per occurrence in respect to Named Windstorm and Hail \$100,000 per occurrence All Other Windstorm of Hail	Property Deductible \$10,000	Deductible \$1,000	SIR Per Occurrence \$350,000	SIR Per Occurrence \$500,000
Property Including Pumps & Fountains	Property & Liability Terrorism	Boiler & Machinery	Public Entity Liability	Workers' Compensation



# Wind Modeling

#### Hurricane Including Storm Surge

The city of Coral Gables has approximately \$291 Million in values exposed to hurricane related events in the State of Florida. The following chart illustrates the probability of ground up losses exceeding various amounts due to one event in a given year, as described by the Occurrence Exceedance Probability (OEP). The 250yr event loss probability is commonly used by the insurance marketplace as a gauge for insurance pricing

		2021		
Critical Probability	Return Period (years)	Ground Up Loss AIR v7	Loss Net of Deductible and Layering	
0.01%	10,000	136,227,283	130,812,362	
0.02%	5,000	109,077,597	103,794,827	
0.10%	1,000	57,719,965	53,823,824	
0.20%	500	42,153,749	38,628,745	
0.40%	250	29,610,524	26,263,144	
1.00%	100	16,479,299	13,375,105	
2.00%	50	8,775,385	6,130,791	
4.00%	25	3,193,964	1,504,633	
10.00%	10	150,065	1,190	
20.00%	5	76	4	
Average Annual Loss		642,514	485,172	
Standard Deviation		4,411,512	3,988,687	

#### **Glossary of Terms/Acronyms:**

AIR Worldwide Corporation (AIR) - Catastrophe Modeling Software

Average Annual Loss (AAL): the annualized estimate of loss to a representative unit of exposure from a broad range of modeled catastrophe events;

**Return Period:** the expected length of time between recurrences of two events with similar characteristics. The return period can also refer to specific level of loss;

**Probable Maximum Loss (PML):** estimate of the maximum loss on a particular risk as a result of a single event, assessed with due care and taking into account all risk elements;

Ground Up Loss: the amount of loss sustained before deductions, underlying coverage and reinsurance are applied.

Occurrence Exceedance Probability (OEP): The probability that a single occurrence will exceed a certain threshold.



# **Exposure Comparison**

COMPARISON OF LIABILITY EXPOSURES

Exposures	2020-2021		2021-2022		% Change
Expenditures	\$	229,939,150	\$	207,212,038	-10%
# of Employees (FT & PT)		977		978	0.1%
# of Autos	626		644		3%
Payroll	\$	71,014,924	\$	76,019,911	7%
EMTs		Included below		Included below	
Paramedics		139		139	0%
Armed Officers		193		198	3%
Population		50,815		50,999	0%
TIV	\$	240,167,979	\$	291,148,932	21%

	2020-2021	2021-2022	% Change
Sports Program # of participants	16,919	16,919	0%

COMPARISION OF YOUR TOTAL INSURED VALUES

Schedule of Values	2020-2021*		2	021-2022**	% Change
Building	\$	179,077,000	\$	227,449,314	27%
Contents	\$	11,322,000	\$	12,593,981	11%
Vehicles	\$	18,155,205	\$	18,155,205	0%
Golf Carts	\$	179,433	\$	179,433	0%
BI	\$	5,285,000	\$	5,285,000	0%
EDP	\$	16,163,341	\$	17,500,000	8%
EDP EE	\$	2,000,000	\$	2,000,000	0%
Account Receivable	\$	1,000,000	\$	1,000,000	0%
Fine Arts	\$	3,500,000	\$	3,500,000	0%
Valuable Papers	\$	500,000	\$	500,000	0%
Pump Stations		Included		Included	
Fountains		Included		Included	
Seawalls & Docks	\$	2,986,000	\$	2,986,000	0%
Total	\$	240,167,979	\$	291,148,932	21%

\*Property values at binding 5/1/2020

\*\*Property values include addition of 3 new buildings, removal of guard house, old public safety, police pump station, re-index values and estimated values for properties being appraised the renewal policy period.

### LARGE LOCATIONS AT RISK

Building Name	Address	Total Insured Value		
Public Safety Building	2151 SALZEDO STREET	\$	51,838,873	
Parking Garage 2	220 ARAGON AVENUE	\$	20,632,000	
Parking Garage 6	1 ARAGON AVENUE	\$	14,730,000	
Museum	285 ARAGON AVENUE	\$	11,678,000	
City Hall	405 BILTMORE WAY	\$	11,201,000	



# **Commission Disclosure**

				WHOLESALER, MGA OR INTERMEDIARY			
COVERAGE(S)	CARRIER NAME(S)	EST. ANNUAL PREMIUM	COMM.% OR FEE	NAME	COMM.% OR FEE	AJG OWNED? YES/NO	
Public Entity Package	BRIT (Lloyd's Syndicate 2987)	\$767,500.00	0 %	Brit Global Specialty USA	N/A	No	
Public Entity Package	FMIT	\$2,438,656.00	0 %	N/A	N/A	No	
Public Entity Package	Safety National Casualty Corporation	\$529,269.00	0 %	N/A	N/A	No	
Excess Workers Compensation	Safety National Casualty Corporation	\$177,506.00	0 %	N/A	N/A	No	
Property-Primary	Various	\$908,035.00	0 %	AmWINS Brokerage of Florida, Inc. (Jacksonville)	5 %	No	
Property-First Excess	Various	\$400,000.00	0 %	Risk Placement Services	5 %	Yes	
Property-Second Excess	Various	\$80,000.00	0 %	Risk Placement Services	5 %	Yes	
Property-Third Excess (NWS)	Various	\$250,000.00	0 %	Risk Placement Services	5 %	Yes	
Property - Terrorism	Roanoke Insurance Group	\$14,850.00	0 %	AmWINS Brokerage of Florida, Inc. (Jacksonville)	5 %	No	
Liability - Terrorism	Roanoke Insurance Group	\$10,650.00	0 %	AmWINS Brokerage of Florida, Inc. (Jacksonville)	5 %	No	
Active Assailant	Roanoke Insurance Group	\$7,515.00	0 %	AmWINS Brokerage of Florida, Inc. (Jacksonville)	5 %	No	
Boiler & Machinery	Travelers Property Casualty Co of America (The Travelers Companies, Inc.)	\$10,506.00	0 %	Risk Placement Services	5 %	Yes	
Crime	Travelers Casualty and Surety Co of America (The Travelers Companies, Inc.)	\$11,079.00	0 %	Arthur J Gallagher - Itasca	5 %	Yes	
Public Official Bond	Hartford Fire Insurance Company	\$1,138.00	0 %	N/A	N/A	N/A	
Pollution Liability	Indian Harbor	\$23,900.00	0 %	N/A	N/A	N/A	
General Liability (Sports)	Philadelphia Insurance Company	\$86,000.00	0 %	N/A	N/A	N/A	



				WHOLESALER, MGA OR INTERMEDIARY		
COVERAGE(S)	CARRIER NAME(S)	EST. ANNUAL PREMIUM	COMM.% OR FEE	NAME	COMM.% OR FEE	AJG OWNED? YES/NO
ADD Amateur Sports	Philadelphia Insurance Company	\$13,306.00	0 %	N/A	N/A	N/A
ADD Amateur Sports	AIG	\$10,800.00	0 %	N/A	N/A	N/A
ADD Amateur Sports	Zurich American Insurance	\$10,030.00	0 %	N/A	N/A	N/A
Cyber Liability	Hudson Excess Insurance Company Ascent Underwriting	\$88,440.00	0%	AmWINS Brokerage of Florida, Inc. (Jacksonville)	Pending	No
Flood Liability	Voyager Indemnity Insurance	\$9,234.00	18%	N/A	N/A	N/A

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# Benefits and HR Consulting

Similar to our **CORE**360<sup>™</sup> approach, which focuses on the actual and potential costs that drive total cost of risk, our Benefits and HR consultants focus on more than just placing benefits insurance. They help clients with their total organizational wellbeing and talent risk management.

We would love the opportunity to introduce Gallagher Benefit Services to you to demonstrate the full power of Gallagher to improve your profitability and organizational wellbeing.

### Gallagher Better Works™

Better. It's something all companies strive for. Better outcomes from better performance. But how do you get there?

You start by building a better workplace. One that attracts, engages and retains top talent at the right cost. That's why the Gallagher Better Works<sup>™</sup> comprehensive approach to organizational wellbeing aligns your people strategy with your overall business goals.

It centers on strategically investing in your people's health, talent, financial wellbeing and career growth at the right cost structures to support a multigenerational workforce. And it utilizes data, helping you gather insights and apply best practices that promote productivity and growth.

As you develop and sustain a wellbeing-centric culture, you'll optimize your annual talent investment and mitigate organizational risk to maximize profitability. Best of all, you'll gain a competitive advantage as a workplace that simply works better.

Because while your best is finite, your better is never finished.

#### Expertise and Solutions to Help You Optimize Your People Strategy

 2018 Benefits Strategy and Benchmarking Survey: <u>https://www.ajg.com/lp/us-benefits-strategy-benchmarking-survey/</u>

and 2017 Best-in-Class Benchmarking Analysis: <u>https://www.ajg.com/lp/best-in-</u> class/?utm\_source=Misc&utm\_medium=Press\_release&utm\_campaign=GBS\_BIC2017Q4

- Thought leadership across multiple touchpoints through our Human Capital Insights report; visit <u>https://www.ajg.com/lp/human-capital-insights/</u>for a copy
- A full spectrum of solutions to help employers to recruit, retain and engage top talent
- Focus on benefits, compensation, retirement, employee communications and workplace culture

# Gallagher's team of benefits and HR consultants paired with risk management and insurance consultants can serve your organization as a strategic business partner, uniquely positioned to help you:

- Take a holistic approach to reducing your total cost of risk
- Tackle any risk or challenge from multiple angles taking into account both the human capital and property perspectives





# Thank You for Your Business

We have enjoyed our partnership and appreciate the continued time, support and confidence you have placed in us as your risk management team. This past year has been successful as evidenced by your scorecard. Your total cost of risk is being impacted favorably and our strategy for this upcoming renewal continues to focus on ways to improve this positive impact on your profitability. Thank you.

#### Legal Disclaimer

Gallagher provides insurance and risk management advice that is tailored to our clients' risk transfer needs. Our review can include evaluation of insurance premium, risk transfer options, finance agreements, insurance limits, indemnification obligations, and contracts to ascertain appropriate coverage. We do emphasize that any risk management advice, insurance analysis, and limited review of contract terms and conditions, is only provided from an insurance/risk management perspective and is NOT legal advice. We do not provide legal advice and always recommend that our clients seek advice from legal counsel to become fully apprised of all legal implications from their business transactions.



# We help you face your future with confidence.



Gallagher's holistic approach keeps your total cost of risk—and your best interest—in focus. With expertise where you most need it, Gallagher delivers the solutions that let businesses grow. Communities thrive. And people prosper.



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