



City of Coral Gables  
CITY COMMISSION MEETING  
March 23, 2021

**ITEM TITLE:**

**Resolution.** A Resolution accepting the recommendation of the Information Technology Department and the ERP Executive Steering Team to waive the competitive process of the Procurement Code and engage the services of Infor Public Sector, Inc. to implement a new ERP system as a “Special Procurement/Bid Waiver”, pursuant to Section 2-691 of the City’s Procurement Code.

**DEPARTMENT HEAD RECOMMENDATION:**

Approval.

**BRIEF HISTORY:**

Currently the City is utilizing a financial system that is over 10-years old (Tyler EDEN) which is gradually approaching sunset and lacks necessary enterprise business capabilities such as workflow process automation, application programming interfaces (API’s) and modern interoperability features to improve the customer experience and horizontally integrate with other City systems for real-time communications and transaction flow. As a priority, planning started in 2017 to replace this outdated Enterprise Resource Planning (ERP) system with an efficient and horizontally-integrated government enterprise system, while other enterprise systems were implemented citywide in key areas such as infrastructure services, community recreation, permitting and land management. An ERP Executive Steering Team (EST) was developed with key executive members from the City Manager’s office, City Attorney, City Clerk, Finance, Human Resources, Labor Relations & Risk Management as well as Information Technology who led the team in the research and decision-making process. Also, ERP Working Groups of departmental subject matter experts (SME) on each functional area were designated by the ERP EST to provide feedback and expertise during the analysis and evaluation process.

Part of the process included conducting nationwide research on proven government enterprise systems, including post-modern Enterprise Resource Planning (ERP), Enterprise Operation Systems (EOS), new business technology trends for Enterprise Business Capabilities (EBC), and horizontal integration with organization functional areas, for the market segment of medium government organizations. Through this process substantial information, case studies, analysis, insight and expertise from government, academia and industry were utilized to assist the City with reviewing and identifying the best available options and make an informed and sound decision. During the evaluation process it was important that any new ERP system fit the organization’s functional requirements, budget planning, and culture of exceptional customer service and innovation. The key components of the system revolve around Core Financials, Procurement, HR, Payroll, and Asset Management. For public sector and multi-sector ERP system providers, the top vendors in this specialty area were identified and thoroughly researched. Through a highly detailed and laborious vetting process, it was determined that Infor Public Sector, Inc. was the best suited option to serve the needs of the City.

The Infor solution was selected because it rated higher overall and across the board with the working group members representing each core functionality of the system in Customer-centric, Data-driven, Future-ready, Value-driven functionalities and Enterprise Business Capabilities (processing, flexibility/adaptability/composability, usability, suitability, GL, AR, AP, Budget, HR, Payroll, Contract Management, and Procurement). The implementation process is expected to take place within a 2-year window with the expectation of having significant portions of the modules online and available by late

2022.

Under Section 2-691 of the Procurement Code, entitled “Special Procurement/Bid Waiver,” a special procurement may be initiated when an unusual or unique situation exists that makes the application of all requirements of competitive sealed bidding or competitive sealed proposal contrary to the public interest.

**FINANCIAL INFORMATION:**

<b>No.</b>	<b>Amount</b>	<b>Account No.</b>	<b>Source of Funds</b>
<b>1.</b>	<b>\$ 2,350,000</b>	<b>310-3200-519-6431</b>	<b>General Capital Improvement Fund</b>

**ATTACHMENT (S): 1. Resolution**