



**City of Coral Gables
COMMISSION MEETING
January 24, 2012**

ITEM TITLE:

Congratulations to Michael L. Kattou, Development Services Department, recipient of the City of Coral Gables Employee of the Month Award, for the month of January 2012.

BRIEF HISTORY:

The nomination was submitted by Carmen Olazabal, Development Services Department, which provided the following:

“Michael Kattou is a very dedicated employee who knows how to enforce the Code while taking into consideration all the parties involved. He explains violations very effectively to residents and provides various possible solutions to resolve the issues at hand. He follows through with his cases and not only maintains active communication with the violator and the aggrieved parties but also with his supervisors and City staff involved in the matter.

Anybody who has been involved in enforcing codes and laws is aware that effective, amicable enforcement is more of an art than a science. Michael Kattou has managed to do this in a consistent, courteous and professional manner. His positive attitude is contagious and for that reason, he is being nominated for the Employee of the Month. ”

ATTACHMENT(S):

Employee of the Month Notification Letter