

CITY OF CORAL GABLES

- MEMORANDUM -

I would like to nominate Marangely Vazquez for the Communications Operator of the Quarter Award (October - December 2008).

Operator Vazquez has been a member of our Communications family since September 1, 1999. During this 9 year period Marangely has consistently proven herself to be a competent, reliable and dependable operator. Marangely is a self motivated individual and takes it upon herself to go beyond what is required. Since she was hired we have made many technological advances in Communications and Marangely has always made it a point to learn all the different facets of the new equipment/software and become one of our resident experts. Marangely is quick to react when emergencies occur and does so without instruction. She is able to quickly asses a crisis situation, figure out what needs to be done and takes charge. Though she does not hold the title of Communications Supervisor, she is frequently tasked with the responsibility of covering for the supervisor in her absence. Marangely takes this assignment seriously and you are always confident that the shift is being run as smoothly as if the regularly assigned supervisor were present. Marangely is also one of our Communications Training Operators and is frequently assigned trainees back to back; and if not with a trainee of her own, filling in for someone else that is on leave. She accepts the assignments without complaining, knowing that she is helping to mold her future co-workers and making a difference. Marangely constantly volunteers to help with different projects; the most recent being serving as a liaison with our Fire Department to more efficiently disperse updates and changes to her co-workers. On top of all this, Marangely arrives to work everyday with a smile and positive attitude. She treats her co-workers and citizens with the utmost respect, professionalism and just the right amount of empathy.

Operator Vazquez is deserving of this award because of all the things I mentioned and her daily commitment and devotion to the City of Coral Gables and its citizens.

REVIEWED BY:

DATE

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