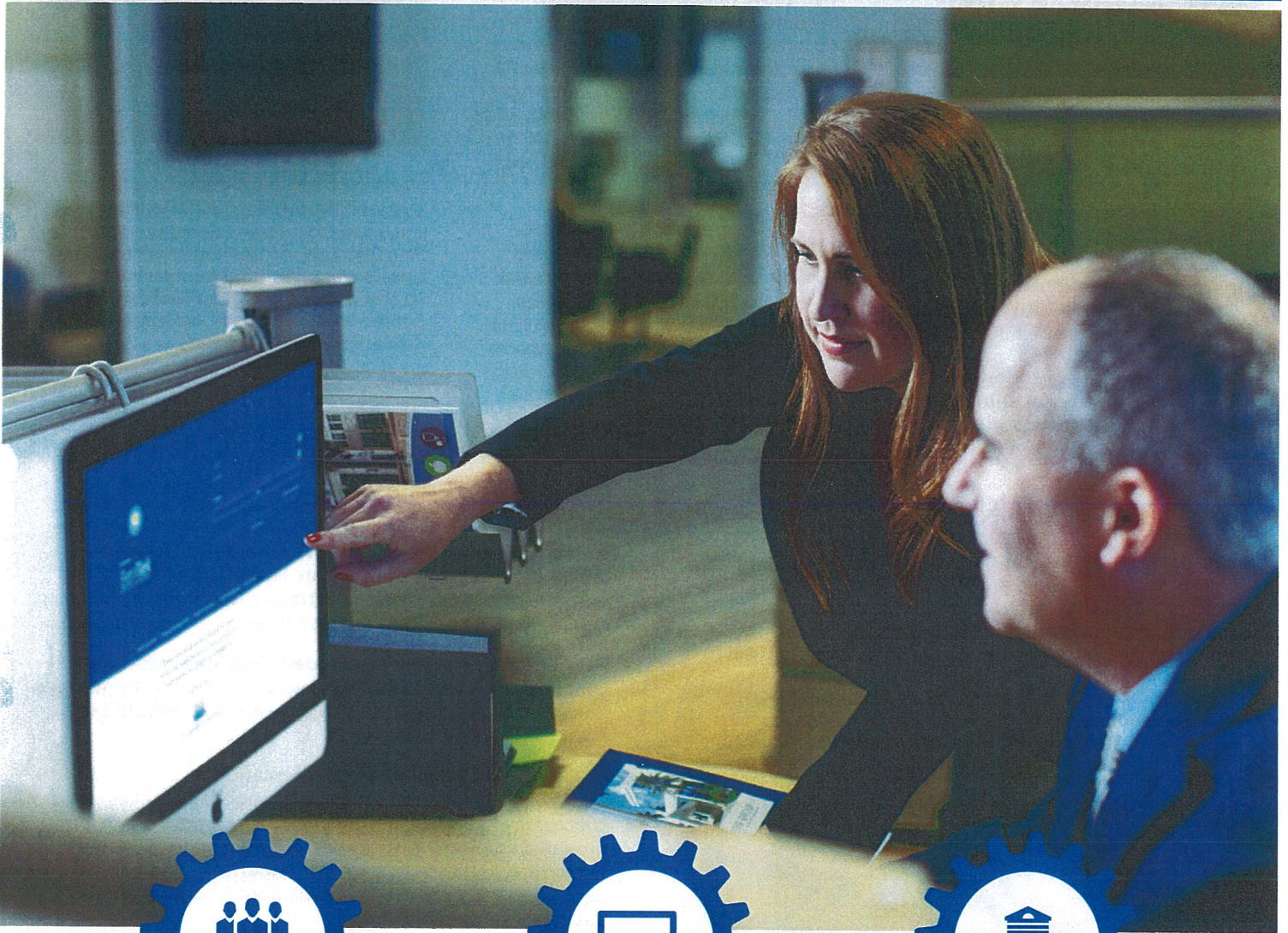


The Public Sector Benefits Administration Solution



Empowering
for the
Administrator



Enabling
for the
Employee



Effective
for the
Employer

OUR PEOPLE. OUR STORY.

BenTek was established 15 years ago to meet the needs of a complex public-sector employer with over 70 benefit classes, various pay schedules, legacy benefits, retirees, and multi-checks. Today, we have grown our client base almost solely in the public sector, and we have excelled in developing a solution with **over 3,000 business rules** to fit the needs of this unique employer niche. From Cities to Counties, Taxing Districts to Trusts - **Over 95% of our clients are public sector employers.** Through our consultative approach, new clients are engaged but not taxed during the implementation process; and with our **all-inclusive service model**, clients and employees



enjoy **unlimited service and support** at renewal, open enrollment, and throughout the year. We're committed to being educators by providing ongoing educational webinars on healthcare legislation updates, the BenTek system, and new features. We listen generously and depend on our most important advisors, our clients, to guide our feature roadmap at our annual Summit and all year long.

We're a Company with a **BIG HEART**, citizens who are engaging, serving, and supporting the homeless, the disabled, the survivors, and the needy through our Helping Hands and Healing Hearts Committee. And it's those same dedicated hands and hearts



that serve our public sector clients generously and enthusiastically, ensuring long term success. **We're BenTek, and we believe in providing hassle free, all-inclusive services to the public sector, so that public sector employers and employees can serve their communities.**

PUBLIC SECTOR

It's who we are. It's what we do. It's what we're **GREAT** at doing!

DO YOU SPEAK PUBLIC SECTOR? SO DO WE.

- ▶ **We Customize!** BenTek customization capabilities are almost limitless. We can configure a near infinite sequence of benefit classes and rules to offer clients a custom solution that meets their needs. We also provide customized reports, because no client is cookie-cutter!
- ▶ **Open Enrollment is Simple!** We believe that open enrollment should be simple and easy. BenTek's 7 STEP enrollment system uses progressive screens and makes enrollment take less than 5 minutes!

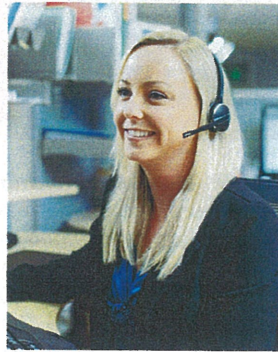


- ▶ **No Downtime During Open Enrollment!** Downtime should be reserved for vacation. BenTek runs open enrollment and keeps administrators functioning simultaneously during this busy time.
- ▶ **Unlimited Support is Included!** BenTek's dedicated client services team provides every client year-round open enrollment implementation and support at no additional cost.
- ▶ **Dashboards!** We all want information at our fingertips, especially useful information that makes us successful, keeps us informed, and empowers us. BenTek provides administrators important information and Key Performance Indicators at their fingertips - including pending qualifying events, enrollment information, and plan statistics.
- ▶ **Employee Benefit Center!** Employee self-service enables employees and retirees to check statuses, upload documents, access forms, update beneficiaries, and respond to a correspondence from the administrator.
- ▶ **Report and File Schedulers!** With our schedulers, administrators can schedule reports to run and files to send automatically.

Web-Based & Mobile Enabled
Technology

100% Implementation Success

► **Engaged & Informed!** We actively engage our clients in helping us determine upcoming feature prioritization, and publish a roadmap in the BenTek application. At BenTek, we consider that a WIN-WIN!



► **When it Comes to ERP, HRIS, & Payroll Systems - We're Agnostic!** We understand that most organizations use different, and sometimes multiple ERP systems, and often the benefits modules of those systems are not as robust as many employers need. **We only do benefits.** 100% of our time is invested in being the most robust solution available. We haven't found an HRIS, Payroll, or ERP system we can't talk to yet! And by the way - we have a time saving scheduler for this too!

► **ACA & Legislative Updates!** BenTek includes reporting and has CPA's on staff that help clients with questions, and form completion. Additionally, we keep clients abreast of legislative updates with newsletters and webinars.

► **All Inclusive Pricing!** No budget breaking with BenTek!



ACCESS A BENTEK OVERVIEW!

<https://sproutvideo.com/playlists/1f96d3b31d90>



THE ADMINISTRATOR EXPERIENCE

- Admin Dashboard
- Announcements Center
- Document Center
- Electronic Data Interchange
- Automated File Scheduler
- Payroll/HRIS Integration
- Dependent Audits
- ACA Reporting/Compliance
- Carrier Invoice Auditing
- Automated New Hire Platform
- Web/Mobile Access
- Policy Acknowledgment
- Self-Bills Generation
- Document Center
- Trusts, Pools, & Multiple Employers
- Payroll Audit
- Personnel Import
- Standard Reporting System Notifications
- Transaction History & System Activity Report
- Wellness Programs
- Report Scheduler
- Retiree & Cobra

DEDICATED IMPLEMENTATION AND CLIENT SERVICES TEAM

- Secure Admin Portal
- Implementation
- Consulting & Case Building
- Initial Data Audit (Payroll/Carrier)
- 1-1 Regulatory/ACA Compliance Assistance
- Renewal Management & Site Updates
- Technical Support
- Unlimited Admin Support
- Unlimited Educational Support (Webinars, Trainings, Annual Summit)
- Unlimited Technical Support

THE EMPLOYEE EXPERIENCE

- Single Sign-On
- Logic Based Enrollment
- Customized Content by Employee Class
- Easy Access to Benefits Statements
- View Current, Historical, and Future Elections
- Session Time Security
- Enrollment Progress Bar
- Access to Dependent Information
- Upload Supporting Documents
- Benefits Highlights
- Resources Center
- Single Screen for All Benefits Elections
- Benefits Shopping Cart
- Beneficiary Designation
- Summary of Elections
- Elections Submitted "Electronic Signature"
- Employee Demographics Verification
- Web & Mobile Enabled Access
- Voluntary Benefit Enrollment

OUR CLIENTS HAVE SPOKEN!

"For more than a decade, the Virgin Islands Government Group Health Insurance has struggled to ensure accuracy in transmitting its eligibility file. The matter was attributed to the inability of our system that housed the benefits information to interface with the ERP (Enterprise Resource Planning) system. Within a few months of working with the BenTek eligibility system, we were finally able to send a file to our carrier with significant reduction in discrepancies.

The online BenTek eligibility system allows not just administrative access for our Human Resources staff, but it also allows each employee the ability to manage their accounts.

We are thankful to the management and staff at BenTek for your professionalism, attention to detail, and your steadfast commitment to the Group Health Insurance staff and the employees of the Government of the United States Virgin Islands. Thank you for giving us the tool to do what we do more efficiently."



Valerie P Daley
Assistant Chief, Group Health Insurance
USVI



"BenTek Online Benefit Enrollment is fantastic! Paperless enrollment has really helped us to manage the employee benefits process making it easier, more efficient, more secure and less time consuming. The user friendly program enables employees to go online and enter their own enrollment data. The data is then transmitted directly to the insurance carrier which eliminates data entry errors. In addition, the BenTek team is extremely knowledgeable and helpful. Customer service is top priority. Their dedicated team has been there every step of the way from implementation to training to daily support. With the help of BenTek we have streamlined our benefit enrollment and benefit administration process."



Linda Bevard
Senior Human Resources Generalist
City of Naples

WE CAN'T WAIT TO HEAR FROM YOU!

ACCESS A BENTEK OVERVIEW



<https://sproutvideo.com/playlists/1f96d3b31d90>

ATTEND A WEBINAR



BenTek Employee Self Service

Thursdays 4pm ET / 3pm CT / 2pm MT/ 1pm PT
<https://attendee.gotowebinar.com/rt/8809705368204409091>

SPEAK TO A BENTEK TEAM MEMBER



BenTek Benefits Administration

Thursdays 4:30pm ET / 3:30pm CT / 2:30pm MT/ 1:30pm PT
<https://attendee.gotowebinar.com/rt/6417301107070834947>

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BenTek[®]
BENEFITS TECHNOLOGY