



City of Coral Gables  
CITY COMMISSION MEETING  
June 10, 2025

**ITEM TITLE:**

Resolution accepting the recommendation of the City Manager to request additional spending authority in the amount of \$25,200.00 for a contract awarded to Medical Priority Consultants, dba Priority Dispatch Corporation pursuant to Section 2-764 of the Procurement Code entitled "approval of change orders and contract modifications".

**BRIEF HISTORY:**

Coral Gables Public Safety, Police and Fire 911 Call Taking have been using Priority Dispatch ProQA since 2007 to provide medical expert knowledge management of emergency calls.

Priority Dispatch, a dba of Medical Priority Consultants, has continually enabled Police and Fire call takers to respond to emergency 911 calls to guide the callers and emergency responders with substantive medically sound information that supports lifesaving efforts and emergency response for citizens, visitors, and businesses of the City.

The technology products and services provided by Priority Dispatch are integral tools in the call taking operations of 911 Communications; and are relied on for the effective and successful execution of public safety operations.

Under Section 2-764 of the Procurement Code entitled "Approval of Change Orders and Contract Modifications," the spending authority shall be modified in the amount of \$25,200.00 to allow for additional funds necessary to continue with the purchase of technology hardware, software, products and services or in an amount not to exceed the available budget.

**ATTACHMENT(S):**

1. Resolution

**FINANCIAL INFORMATION:**

No.	Amount	Account No.	Source of Funds
1.	\$25,200.00	001-3200-519-54-01	Capital, plus other operational accounts
Total:	\$25,200.00		

**Fiscal Impact:**

Monies were already allocated in the budget for this recurring service.